EXHIBIT 4

UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK KRISTINA MIKHAYLOVA, Plaintiff, Case No. 19-8927 -against-BLOOMINGDALE'S INC., BLOOMINGDALE'S, INC., d/b/a BLOOMINGDALE'S abd FORTY CARROTS, BLOOMINGDALE'S , LLC, BLOOMINGDALE'S LLC d/b/a BLOOMINGDALE'S NEW YORK, MACY'S INC., MACY'S INC. d/b/a MACY'S OF NEW YORK, UNITED STOREWORKERS RETAIL, 1 WHOLESALE AND DEPARTMENT STORE UNION AFL-CIO LOCAL 3 a/k/a LOCAL 3 UNITED 1 STOREWORKERS RWDSU/UFCW, DENNIS DIAZ, individually, CHRISTOPHER CASTELLANI, individually, RICHARD LAW, individually, 1 and BOBBY BOOKER, individually, 1 Defendants. 1 1 Zoom Video Communications 1 October 28, 2022 1 10:13 a.m. 1 1 EXAMINATION BEFORE TRIAL of DENIS DIAZ, a 2 Defendant herein, taken by the Plaintiff, pursuant 2 to Article 31 of the Civil Practice Law & Rules of 2 Testimony, and Court Order, held at the 2 above-mentioned time and place, before 2 JOANNA MARTINEZ a Notary Public of the State of 2 New York

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APPEARANCES:

DEREK SMITH LAW GROUP, PLLC Attorney for Plaintiff One Penn Plaza, Suite 4905 New York, New York 10119 (212) 587-0760 EMAIL:melissa@dreksmithlaw.com BY: MELISSA MENDOZA, ESO.

BARTON GILMAN LLP Attorney for Defendant 1 165 Passaic Avenue, Suite 107 Fairfield, NJ 07004 1 973.256.9000 EMAIL: sgerber@bglaw.com 1 BY: STEVEN GERBER, ESO. 1 1 ALSO PRESENT: David Tyndall, Macy's paralegal Matt Messner, Everest Tech 1 1 1 1 1 2. 2 2 2

| | SIIPULAIIONS |
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| | IT IS HEREBY STIPULATED AND AGREED, |
| | by and among counsel for the respective parties |
| | hereto, that the filing, sealing and certification |
| 5 | of the within deposition shall be and the same are |
| 6 | hereby waived; |
| 7 | IT IS FURTHER STIPULATED AND AGREED |
| 8 | that all objections, except as to form of the |
| 9 | question, shall be reserved to the time of the |
| 10 | trial; |
| 11 | IT IS FURTHER STIPULATED AND AGREED |
| 12 | that the within deposition may be signed before any |
| 13 | Notary Public with the same force and effect as if |
| 14 | signed and sworn to before the Court. |
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| | Page 4 | | Page 6 |
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| 1 | DENIS DIAZ, after having first been duly | 1 | important that you answer that you |
| 2 | sworn by a Notary Public of the State of New York, | 2 | understand my question. So if there's any |
| 3 | was examined and testified as follows: | 3 | question that you do not understand, please ask |
| 4 | BY THE STENOGRAPHER: | 4 | me to rephrase it. I'm happy to rephrase it as |
| 5 | Q State your name for the record, please. | 5 | many times so that you can understand the |
| 6 | A Denis Diaz. | 6 | question that is posed. Okay? |
| 7 | Q State your address for the record, please. | 7 | THE WITNESS: Yes. |
| 8 | A 2540 Shore Boulevard, Astoria, New York | 8 | EXAMINATION |
| 9 | 11102. | 9 | BY MS. MENDOZA: |
| 10 | MS. MENDOZA: Good morning, Mr. Diaz. My | 10 | Q Okay. Are you aware of any reason that |
| 11 | name is Melissa Mendoza, and I am the | 11 | might impair or prevent you from fully and |
| 12 | plaintiff's attorney. The plaintiff in this | 12 | truthfully responding to the questions asked today? |
| 13 | case is Kristina Mikhaylova. I am her | 13 | A No. |
| 14 | attorney, and I will be taking deposition | 14 | Q Do you suffer from any condition either |
| 15 | today. Okay? | 15 | mental or physical that might impair your ability to |
| 16 | THE WITNESS: Good morning. | 16 | understand my questions? |
| 17 | MS. MENDOZA: Good morning. And before we | 17 | A No. |
| 18 | begin, I am going to go over some ground rules | 18 | Q Have you taken any prescription medication |
| 19 | and kind of discuss the process for today, | 19 | or otherwise in the last 24 hours? |
| 20 | okay. | 20 | A No. |
| 21 | All right. Have you ever been to a | 21 | Q And were you supposed to take any |
| 22 | deposition before? | 22 | prescription medication or otherwise in the last 24 |
| 23 | THE WITNESS: No. | 23 | hours which you did not take? |
| 24 | MS. MENDOZA: Okay. And the court | 24 | A No. |
| 25 | reporter is taking down everything that we say, | 25 | Q Okay. And have you consumed any alcohol |
| 1 | Page 5 | 1 | Page 7 |
| 2 | so it's very important that you respond | 2 | in the past 24 hours? |
| 3 | clearly, loudly, and also that you do not speak | 3 | A No. |
| 4 | while I am speaking so that she can take down | | Q Okay. So do you know why you are here |
| 5 | exactly what we're both saying and we're not | 5 | today? |
| 6 | speaking over each other. Okay? | 6 | A Yes. |
| 7 | THE WITNESS: Yes. | | Q And why is that? |
| | MS. MENDOZA: Okay. And if you would like | 7 | MR. GERBER: Objection to the form of the |
| 8 | to take any breaks at any point, that's | 8 | question. |
| 9 | perfectly fine, just let me know, and we can | | You can answer it, Mr. Diaz. |
| 10 | stop. But, however, I do ask that you answer | 10 | A I received a letter that there was |
| 11 | the last question that was asked before we take | 11 | Taristina Taon t know her last hame |
| 12 | the break. Okay? | 12 | Mikhaylova, I guess, filed a suit against |
| 13 | THE WITNESS: Yes. | 13 | Bloomingdale's. |
| 14 | MS. MENDOZA: And you understand that you | 14 | Q Okay. And did you work with Kristina |
| 15 | are under oath today, correct? | 15 | [Wilking 10 va. |
| 16 | THE WITNESS: Yes. | 16 | A Yes. |
| 17 | MS. MENDOZA: Which means that you swore | 17 | Q Okay. And when was that? |
| 18 | to tell the truth, correct? | 18 | A I worked there from December 2016. I |
| 19 | THE WITNESS: Yes. | 19 | think we only worked together six months or so. |
| 20 | MS. MENDOZA: And even though we are in an | 20 | Q Okay. And where did you work together? |
| 21 | informal setting, your answers have the same | 21 | A At Bloomingdale's in the Chanel handbags |
| | | ١. | |
| 22 | force and effect as if we were in front of a | 22 | accessory boutique. |
| 23 | force and effect as if we were in front of a judge or jury; do you understand? | 23 | Q Okay. And were you her supervisor? |
| | force and effect as if we were in front of a | | · · |

deposition, you're welcome to do so, but not

Page 8 Page 10 1 worked with Kristina -- withdrawn. about --Do you recall if Kristina Mikhaylova 2 MS. MENDOZA: Let me just ask you, what do 3 worked at Bloomingdale's from May 2016 until you mean by "deadline"? 4 June 16th, 2017? MR. GERBER: Your 2:30 deadline. 5 5 MR. GERBER: Object to the form. MS. MENDOZA: Right. So you're asking me 6 6 A I'm sorry. I don't understand. Could you to ask him questions so that I --7 can repeat that, please. MR. GERBER: I objected to the form of the Q Yeah. So did you start -- did you work 8 question. Just pose another question, Counsel. 9 with Kristina in May 2016? 9 Let's just move on. 10 10 A Yes. MS. MENDOZA: Counsel, let's get off the 11 11 MS. MENDOZA: Okay. So for purposes of record, please. 12 12 this deposition I will be talking about that MR. GERBER: There's no need to get off 13 13 time frame, that 2016 to 2017, unless I say the record. You can ask him how he prepared 14 14 otherwise. Okay? for the deposition, if he did. 15 15 THE WITNESS: Okay. MS. MENDOZA: I would like to get off the 16 16 Q And how were you informed of today's record, please. 17 17 deposition? (Discussion held off the record.) 18 18 A I received an email from Betty. I don't Q And before we begin, I want to put on the 19 know her last name. record that I have informed the witness and his 20 Q Is that your attorney? counsel that I do have to stop by 2:30 this MR. GERBER: Together with me, Ms. Chang afternoon, because I have to -- I have a medical 21 emergency for my daughter, in which have to take her 22 wrote -- and I represent Ms. Diaz -- Betty 23 to the doctor. And, therefore, to avoid having to Chang. Q And tell me how you prepared for today's adjourn this deposition, we are going to try to 24 deposition? ²⁵ finish by 2:30, taking as many breaks as Mr. Diaz 25 Page 11 Page 9 1 MR. GERBER: Object to the form of the requests and, if not, then I will ask to call back 2 question. You can indicate that you had Mr. Diaz. 3 3 communications, if you did, with counsel. You THE VIDEO TECH: Sorry to interrupt, 4 cannot discuss the contents of those Counsel, but Mr. Gerber is still not connected 5 5 communications. to the audio yet. 6 6 (Technical issues.) Yes. That surmises it, yes. 7 Are you just you're agreeing with what (Discussion held off the record.) 8 Mr. Gerber said? (Whereupon, the last question was read 9 A No, I'm agreeing with Mr. Gerber. 9 back.) 10 Q Which is what? 10 Q All right. Mr. Diaz, did you review any MR. GERBER: Object to the form of 11 11 documents before today's -- withdrawn. 12 12 question. Why don't you ask him if he Did you review any documents to 13 communicated with counsel to prepare for the 13 prepare for today's deposition? deposition, and then you can ask him if he did 14 14 A I spoke with Steve and Betty a couple of 15 15 anything else to prepare for the deposition. days ago. 16 MS. MENDOZA: Counsel, are you telling me 16 Q Okay. But did you look at any documents 17 what to ask the deponent? 17 in this case? 18 18 A I did look at some, yes. MR. GERBER: I'm telling you what to ask 19 19 so you can meet your deadline. Obviously, we Q Okay. And what were those documents? 20 20 represent the witness. Obviously, I'm going to A I think it was -- a couple of them were 21 direct the witness not to answer questions just -- it's obviously been five years, so I don't 22 recall everything. So just some write-ups or things about the content of his communications with that had transpired at that time. 23 counsel. If you want to ask him whether he 24 24 communicated with counsel to prepare for his Q Okay. And was anyone else -- withdrawn.

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Did you speak with anyone else

| De | position of Denis Diaz | | Kristina Miknayiova v. Bioomingdale's inc., et al. |
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| | Page 12 | | Page 14 |
| 1 | besides your attorneys to prepare for today's | 1 | Q Okay. And what did you have to testify |
| 2 | deposition? | 2 | about: |
| 3 | A I did not. | 3 | A Oh, gosh. Just that I think they just |
| 4 | Q And have you spoken with any employees of | 4 | wanted to know what I did there. It was a licensee |
| 5 | Bloomingdale's withdrawn. | 5 | and they wanted to know, I guess, if the licensee |
| 6 | Are you still an employee of | 6 | rolled out and how it's managed in essence. |
| 7 | | 7 | Q Okay. What was the case about? |
| 8 | | 8 | A I think if I remember correctly the |
| 9 | Q And did you speak with any Bloomingdale's | 9 | designer Oscar de la Renta did not like the |
| 10 | | 10 | distribution of his product to other it was to |
| 11 | , , , , , , , , , , , , , , , , , , , | 11 | certain stores that weren't as high-end for him, I |
| 12 | | 12 | guess. |
| 13 | | 13 | Q And were you a named party in that case? |
| 14 | | 14 | |
| 15 | · · · · · · · · · · · · · · · · · · · | 15 | Q What was the outcome of that case? |
| 16 | | 16 | |
| 17 | Q And when did you move to the Office | 17 | A The outcome for the case, I think was |
| 18 | States: | 18 | |
| 19 | A when I was barely two years ago. | 19 | Q Okay. Have you ever been a plantin in a |
| | Q And when was that: | 20 | lawsuit! |
| 20 | A 1902. | | A Never. |
| 21 | Q And where did you live at that time: | 21 | Q And have you ever been a defendant in a |
| 22 | A Originally Preciport, Long Island then we | 22 | lawsuit. |
| 23 | moved to Astoria, New Tork. | 23 | A No. |
| 24 | Q Okay. And are those the only two | 24 | 1 ave you ever been convicted or pied |
| | | 1 ~ - | |
| 25 | locations that you've resided in? | 25 | guilty to a crime other than a minor traffic |
| 25 1 | Page 13 | | Page 15 |
| | A No, for a job years ago I lived in | 1 | violation? |
| | A No, for a job years ago I lived in Minneapolis for one year, but aside from that I've | 1 2 | violation? A None. |
| | A No, for a job years ago I lived in Minneapolis for one year, but aside from that I've always been a New Yorker. | 1 2 3 | violation? A None. Q So now I'm going ask you about your |
| 1 2 3 4 | A No, for a job years ago I lived in Minneapolis for one year, but aside from that I've always been a New Yorker. Q Okay. So where do you currently lived? | 1 2 3 4 | violation? A None. Q So now I'm going ask you about your employment. Who is your current employer? |
| | A No, for a job years ago I lived in Minneapolis for one year, but aside from that I've always been a New Yorker. Q Okay. So where do you currently lived? A In Astoria, New York. | 1 2 3 | violation? A None. Q So now I'm going ask you about your employment. Who is your current employer? A Bergdorf Goodman. |
| 1 2 3 4 5 | A No, for a job years ago I lived in Minneapolis for one year, but aside from that I've always been a New Yorker. Q Okay. So where do you currently lived? A In Astoria, New York. Q Okay. And are you married? | 1 2 3 4 5 | violation? A None. Q So now I'm going ask you about your employment. Who is your current employer? A Bergdorf Goodman. Q And where is that? Where do you work? |
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| 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 | A No, for a job years ago I lived in Minneapolis for one year, but aside from that I've always been a New Yorker. Q Okay. So where do you currently lived? A In Astoria, New York. Q Okay. And are you married? A No. Q Have you ever been married? A No. Q And have you gone by any other name besides Dennis? A No. Q Or Diaz? Last name Diaz? A No, that's it. Q Okay. And have you ever I know you said you've never been at a deposition before, correct? A Yes. Q So you've never had your deposition taken, correct? | 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 | violation? A None. Q So now I'm going ask you about your employment. Who is your current employer? A Bergdorf Goodman. Q And where is that? Where do you work? A It's 754 Fifth Avenue. Q And how long have you been working there? A A little over three years. Q What's your position at Bergdorf? A Business manager of Celine. Q Was that the only position you've held for Bergdorf? A When I started there I started as a salesperson. I was promoted after I guess right after we went back from COVID, I was promoted. Q And all in the Celine department? A No, before I was a salesperson on the second floor, which is the luxury floor for Giorgio Armani and then after that I was promoted to Celine. |
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Goodman before, so I wanted to go back to working

| 1 | there. | 1 | the higher tier, because my business was actually |
|--|---|--|--|
| 2 | Q Did you work at Bergdorf before | 2 | doing quite well so we were successful. |
| 3 | Bloomingdale's? | 3 | Q Okay. So is it based on how many sales or |
| 4 | | 4 | how much is done in the year? |
| 5 | I always loved the store and wanted to go back. | 5 | A Yes. |
| 6 | Q Okay. And when you say better | 6 | MR. GERBER: Object to the form of the |
| 7 | opportunity, what do you mean? | 7 | question. |
| 8 | A It's just a lovely store, a beautiful | 8 | Go ahead, sir. Sorry. |
| 9 | store, you know, wonderful clients, that's all. | 9 | A It is based on on sales, yes. |
| 10 | Q Was there a pay increase? | 10 | Q Okay. And does everyone in that |
| 11 | A No, it was the same. | 11 | department get a raise? |
| 12 | Q And what was your last title at | 12 | MR. GERBER: Object to the form of he |
| 13 | _ · | 13 | question. No foundation. |
| 14 | A Business manager of Chanel accessories. | 14 | THE WITNESS: Do I answer? |
| 15 | Q So to clarify you went from business | 15 | MR. GERBER: Yes, go ahead. |
| 16 | manager to then a salesperson at Bergdorf, correct? | 16 | A No, not necessarily. Most do. I would |
| 17 | 1 | 17 | say if I remember correctly, most do, but it's |
| 18 | Q And is that a demotion, or is that a lower | 18 | again, since it's commission it's more so based you |
| 19 | level than the business manager position? | | you in essence you gurantee your own salary. The |
| 20 | A Oddly enough it's not a demotion, because | 20 | more you sell, the more you make. |
| 21 | the sales associate at Bergdorf Goodman make a lot | 21 | Q Right, okay. Did you receive any |
| 22 | commission and a lot more money than a manager. | 22 | |
| 23 | Q And going back to Bloomingdale's, when did | 23 | Bloomingdale's? |
| 24 | you start working at Bloomingdale's? | 24 | A Yes. |
| 25 | A In the middle of December. I don't know | 25 | Q And how many? |
| | | | |
| 1 | the exect data but December of 2016 | 1 | Page 19 |
| 1 | the exact date but December of 2016. | 1 2 | A I think just one. |
| 1 2 3 | the exact date but December of 2016. Q Okay. And how did you get that job? | | A I think just one.Q Okay. Can you explain what that one |
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| Deposition of Denis Diaz | Kristina Miknayiova v. Bioomingdale's inc., et al. |
|--|---|
| Page 20 | |
| any supervisor Cathy Younis. | Did you have to attend these classes |
| Q Okay. And so did Cathy Tourns approach | as part of your job? |
| you about it? | A 10s. |
| A 168. | Q 50 is that written anywhere, that you have |
| Did she go to HR? | to attend these classes. |
| 6 A Yes. | MR. GERBER: Object to the form of the |
| Q And was Richard Long the HR person that | 7 question. |
| 8 she contacted? | 8 A It's not written anywhere. We all |
| ⁹ A I no. | ⁹ received an email inviting us to it and we would |
| Q Who was the HR person? | ¹⁰ attend. |
| A I think it was Steve Vellecca. | Q Okay. And I'll go back a little bit. So |
| Q And after she contacted him, did they both | was it at the beginning of your employment were you |
| then contact you? | told that as a manager you will have to take these |
| ¹⁴ A Yes. | 14 classes throughout the year? |
| Q And was the meeting held? | A I don't recall being told that. I just |
| 16 A Yes. | know that we received them as managers we would |
| Q And what was discussed at the meeting? | ¹⁷ attend. |
| A What was discussed was ensuring that I was | Q Okay. Was there anything that prompted |
| following all protocols with regards to ensuring all | these classes? |
| associates followed the standards, so in essence, | A It was managers' meetings in general that |
| you know, being more consistent with writing | were held pretty much weekly. |
| associates up if there was latenesses or other | Q Okay. And so the managers' meeting, was |
| issues. | including HR, or was that just for your department? |
| Q Okay. So did you have a manual that you | A It included HR. |
| had to follow as a manager? | Q Okay. |
| Page 21 | Page 23 |
| MR. GERBER: Object to the form. A Not per se. A manual, you know, there | A Allu it was all managers. |
| would be, you know, HR classes and things that we'd | Q For the whole store: |
| go through. | A Tes. |
| Q Just for managers alone; is that correct? | Q Okay. And to clarify, what store did you work at? |
| Q Just for managers alone, is that correct: | work at: |
| | |
| Q And what were those classes: | Q Okay. And so you said Cathy Touris was |
| A it depended on the class, obviously. Tou | your supervisor, correct: |
| know, they were based on policy. You know, where they would go over policies with managers and any | A Ics. |
| they would go over policies with managers and any | g so for the whole time that you were there, |
| new directors, they would go over with us. | was it eatily founds that was at these meetings as |
| Q Okay. This who led these classes: | wen win you. |
| A They were led typically by human | A 105. |
| resources. | And anyone else that you can recan at |
| Q Okay. By Steve Vellecca. | these meetings? |
| A As well as other managers in HR. | A Livery single manager. |
| Q Okay. Do you recall who? | Q Approximately how many? |
| A I'm sorry, it's been some time. Susan | A I don't know, 50, 60 managers. I'm not |
| Wright I know was one of the managers there, Steve | really sure. |
| Vellecca, I don't remember the others. | Q Okay. And so was it all on a call? |
| Q Okay. Did you have to sign off anything | A No. It was back before COVID. It was |
| on these manager classes that you took then? | in-person. |
| A Not that I recall. | Q Okay. During these meetings, did you ever |
| Q Okay. Was there like a record | discuss any policies regarding the discount use by |
| ²⁵ withdrawn. | ²⁵ employees? |

Page 24 Page 26 1 1 A Yes. MR. GERBER: I'm sorry. I didn't hear the 2 2 question. Can I ask the reporter to read back On the use? Okay. So going back to your 0 3 3 write-up, was it documented anywhere, your write-up? the trail off at the end. 4 (Whereupon, the last question was read 5 5 back.) Q So did you have to sign something? 6 6 A Yes, they were discussed. A Yes. 7 MS. MENDOZA: Okay. We will request for Q Okay. And can you explain what was 8 discussed? that document. 9 A What was discussed is, that we obviously Q And after -- you said that afterwards nothing happened? After the 30 days, correct? had an employee discount that we can use and during 11 certain times of year. They would offer additional A Yes. 12 discounts for the employees as an incentive and Q Withdrawn. Was part of that write-up that pretty much that's it. As time went on, they would you would have to follow up in 30 days as to whether offer obviously more meetings and more -- more you were meeting the expectation of the write-up? directives for different things. A I think it was 60 days that I said 16 16 Q Okay. Was there any discussion about originally. They gave you time. employees abusing the discount employee discount? 17 Q Okay, 60 days. So after 60 days then what 17 18 18 A Yes. happened? 19 19 Q Okay. And what was discussed? A From what I recall nothing. 20 Certain policies that were in effect that Q So it wasn't even that you were told that employees could not -- obviously, they could only 21 you had met the standard? 21 22 use their employee discount for themselves and MR. GERBER: Object to the form of the 23 family. They could not let anyone else use their question. 24 24 employee discount. Pretty much standard stuff. MS. MENDOZA: I'll rephrase it. 25 O And when was this discussed? 25 Q Did anyone -- did Cathy tell you that you Page 27 Page 25 1 A I don't know honestly. I don't recall. did comply with the 60-day review? It's been some time. A Not -- we just -- it never came up again. Q Was it during Kristina's employment? We didn't pursue anything going forward. Things A I'm not sure. It was constant. It was were running smoothly so... constantly being spoken about. And you said this was in 2018, correct? 6 6 Q And what oversight was there to ensure From what I recall that's what I said, A that the policies were being followed? yes. 8 A Well, they would -- the oversight would be Q Do you recall what time -- what month of that the employee would have -- it depended. 2018? 10 10 Managers sometimes would ring, not always. It A No, I'm sorry, I don't. 11 depended. 11 Okay. So between 2018 and your departure 12 from Bloomingdale's, did you receive another Q What do you mean by ring? 13 13 Would ring on a register. write-up? 14 14 Q Okay. I don't know. I don't think so, no. 15 15 Or supervisors. Back then we had Q Okay. And did you receive any reprimands? supervisors that would have to ring the transaction, 16 A No. 17 17 which was most likely the case. No. I'm sorry? Q 18 18 Q Okay. And so when you say they would ring Nothing. Α 19 it, would it -- what do you mean by that? 19 Okay. So your position was business 20 20 A Meaning that the employee just couldn't go manager of the Chanel boutique, correct? to anyone to have a transaction to buy something. 21 21 They would have to go a supervisor or a manager if 22 And you said your supervisor was Cathy 23 23 they wanted to purchase something for themselves. Younis, correct?

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Yes.

O And was she also -- withdrawn.

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Q Okay. And so you're saying that that's

25 the oversight, right?

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Page 28 What was her position in the Chanel boutique?

- A She was director of Chanel or Bloomingdale's.
- Q So did you have to report to her on a daily basis?
 - A Yes.

MR. GERBER: Object to the form of the question.

- Q Okay. Did she give you any assignments?
- Not necessarily assignments. You know, just to manage the business and if there was anything ridiculous, she would let me know; but, no it was a day-to-day function.
- Q And were you both in the boutique on a daily basis?
- A I was in the boutique on a daily basis. She would traditionally be in the Ready-to-Wear boutique.
- Q Okay. And is there -- what's the difference?
- A Well, it's divided by -- it's separated by three floors. The Ready-to-Wear boutique is on the first floor, the handbag boutique is on the ground ²⁵ floor. It's also a different business and -- you Page 29

know, than accessories.

- Q Okay. But you spoke with Cathy on a daily basis; is that correct?
 - Α Yes.
- Q Did you report any of your employees to Cathy?
 - A I'm sorry, I didn't hear you.
- Did you report any of your employees in the boutique to Cathy?

MR. GERBER: Object to the form.

- What do you mean by "report employees"? I'm sorry.
- Yeah. So during those -- you spoke with her daily, do you recall if any -- that times you told her this is -- an employee is doing something that may be inappropriate?
- A If there was anything that I needed to advise her about I would, yes.
 - O Okay. And do you recall when that was?
- A I had 17 associates, so it had happened, vou know, a few times.
- And do you recall which associates they were?
- I -- not at this point. I don't recall, no

Page 30 Q Okay. Were any of them -- was one of them Kristina Mikhaylova?

MR. GERBER: Object to the form.

- A I think the only issue we had with Kristina was, you know, latenesses that she had.
- O Okay. So that's the only -- so again withdrawn.

So I'm asking about reporting -complaining -- or reporting any of your employees of ¹⁰ doing any wrongdoing, right? That's what my initial question was asking about. If you reported any of 12 them. And so my next question was, if one of those employees was Kristina?

- A And my answer was that there were some lateness issues that I did need to report to Cathy, which were addressed.
- Q And that's the only issue that you 18 reported to Cathy about Kristina; is that correct?
 - Yes, that's correct.
 - Okay. And what was Cathy's responsible?
- A Cathy's response was to make sure to document and look up how many times she'd been absence in the 30-day period and record and then speak to HR about that and then we proceed from 25 there.

Page 31 Q Okay. And you mentioned you had 17 associates. Did you have approximately 17 during the entire time of your employment at Bloomingdale's?

- I think pretty close to it sometimes, yes.
- And were you the only manager on the Q floor?
 - Α Yes.
- Okay. So just to understand the structure. Was it sales associates then they reported -- or were supervised by and then you were supervised by Cathy; is that correct?
 - You broke up.
 - Okay. So who did you supervise?
 - I supervised the 17 associates.
- Okay. And so just to clarify, was it just 17 associates were supervised by you and then you were supervised by Cathy Younis, correct?
 - Α Yes.
- There's no other manager in the Chanel boutique, correct?
 - A No.
- Okay. When you were hired, did you replace someone?
 - I'm assuming I did. I didn't know the

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|----|--|-----------------|--|
| 1 | person, yes. | 1 | A Between management and sales, because I |
| 2 | - | 2 | was a salesman for a number of years also, over 20 |
| 3 | A Cathy trained me. | 3 | years. Closer to 25, 30. |
| 4 | Q Okay. Did you make any decisions to fire | 4 | Q Okay. And were they all in New York? |
| 5 | any of your employees? | 5 | A Yes. |
| 6 | A No. | 6 | Q Okay. Have you ever been terminated or |
| 7 | Q Did you recommend that any of your | 7 | fired from your employment? |
| 8 | employees be fired? | 8 | A Yes. |
| 9 | A No. | 9 | Q And where which employer fired you? |
| 10 | Q Did you recommend that any be suspended? | 10 | A Barneys after working there three times. |
| 11 | A No. | 11 | Q Okay. And why were you fired? |
| 12 | Q Okay. And did you report any of your | 12 | A They dissolved the position. There was no |
| 13 | , _ , _ , _ , _ , _ , _ , _ , _ , _ | 13 | longer a senior manager position. |
| 14 | 1 = 7 | 14 | Q So you were layed off? |
| 15 | · | 15 | A Yes. |
| 16 | 1 | 16 | Q Okay. Were you ever fired for any |
| 17 | with HR, so that would be probably the only | 17 | wrongdoing? |
| 18 | | 18 | A No. |
| 19 | | 19 | Q And did you receive any disciplinary |
| 20 | THE WITNESS: I'm sorry. If I can get | 20 | action at Barneys? |
| 21 | some water. | 21 | A No. |
| 22 | | 22 | Q And at Gucci? |
| 23 | | 23 | A No. |
| 24 | Where did you work before | 24 | Q And currently at Bergdorf? |
| 25 | · | 25 | A No. |
| 1 | Page 33 | 1 | Page 35 |
| 2 | A Before Bloomingdale's I worked at Gucci. | 2 | Q Okay. So besides the Bloomingdale's |
| 3 | Q And what was your position at Gucci? | 3 | write-up, have you received any other write-up? |
| 4 | A AGM, which is assistant store manager. | 4 | A No. |
| 5 | Q Okay. And why did you leave Gucci? | 5 | Q Okay. Did you have to have a specific |
| 6 | A The opportunity to work in Chanel, because | 6 | training manager training to be considered for |
| 7 | it's obviously the top brand. One of the top | 7 | the Bloomingdale's position? |
| 8 | brands. | 8 | A I'm sorry, I don't know what you mean by |
| 9 | Q Okay. And how long did you work at Gucci? | 9 | that. |
| 10 | A I think four years. | 10 | Q Yeah. So I'm asking about the |
| 11 | Q And were you always assistant store | 11 | qualifications for the management position that you |
| 12 | manager? | 12 | applied for at Bloomingdale's, right. So did you |
| 13 | 71 105, 71011. | 13 | have to have any training of experience before to |
| 14 | Q And where was this? | 14 | get that position? |
| 15 | A Fifth Avenue and 56th Street. | 15 | A Not training, but experience from my |
| 16 | Q Okay. So it was a stand alone store? | 16 | background, yes. |
| 17 | A wen, it's in Trump tower. | 17 | Q Okay. So do you recall withdrawn. |
| 18 | Q And before that where did you work? | l | So can you describe your day-to-day |
| 19 | A I worked at Barneys New York. | 18 19 | duties while at Bloomingdale's? |
| 20 | Q And what was your position? | 20 | A Yes. I would go in each morning, I would |
| 21 | A Senior manager of accessories. | 21 | make sure the numbers for the day before versus |
| 22 | Q Okay. Is it fair to say this is all in | | plan, to see where we were for the month. I would |
| 23 | the retain business, is that correct. | 22 | then answer any emans, sevieusly this is an ecrore |
| 23 | 11 105, 1015. | | going on the floor, and then afterwards I would meet |
| | Q Okay. So now long now many years were | 24 | with Cathy, and we would go over business as far as |
| 25 | you working in the retail business? | L ²³ | the numbers, where we stand for the month. Any |

Page 38

Page 36 special, you know, if we had a trunk show or ready-to-wear or something that we needed to go over or things like that, and then we both come go downstairs to the Esesdris (phonetic) boutique, where we would then have our morning meeting with the team.

Q Okay. When you say that you had to go over the numbers, what do you mean?

A Just looking at -- you just look at where you are to date and what's your plan and what you need to do for the week, what you need to do for the month. You know, typical sales, business things that you have to go over.

- Q And were all of the sale associates commission based?
 - A Yes.

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- Q Okay. And so they did not get a salary or hourly pay there, correct?
- A I don't recall whether they did or not. I 20 don't think they did. I honestly don't remember.
 - Okay. And did you conduct any performance reviews on any of the associates?
 - Yes.
 - Okay. Did you do it for all 17?

And how often did you do it? Q

A It depends. I mean, you know, if there was a situation where you had to meet with an employee for either productivity or, you know, their sales or their, you know, latenesses or anything ⁶ like that and you would meet with them.

- Q But were there any, like, annual performance reviews that you had to do for each employee?
 - A Yes.
- 11 Q Okay. And did you do it alone, or did you do it with Cathy as well?
 - A Typically with Cathy and if not we would always partner with another manager.
 - Q Okay. And was it for the year, was it just annual, or was it quarterly?
 - A It depends. If it was a new associate you would meet with them first half of the 30 days and then you'd have to make sure to meet with them again before you did their 90-day.
 - O Okay. And do you recall doing a performance review with Kristina Mikhaylova?
 - No. I do not recall.
 - Okay. You conducted the performance reviews and then would you get a raise, or was it

just to discuss how they're doing?

A There were two -- If I remember correctly, there were two reviews done each year by year, and a middle one just in essence to give them an update of their standing, and then at the end of the year it would be a formal review to then go to HR and HR would determine on the review, you know, if there were any monitary gains.

Q And were these documented?

10 A Yes.

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MS. MENDOZA: We will request for any, if they exist for Kristina Mikhaylova.

- Q So you said another -- there was another manager; is that correct, that would conduct the reviews with you if it wasn't Cathy; is that correct?
 - A Most times, yes.
 - Who was the other -- withdrawn. Was there another manager in the

Chanel boutique?

Α No.

22 So then who would be the other manager? What would be their title?

A I'm partnering with a floor manager. The main check floor manager.

Page 39

Q So can you elaborate what you mean by main floor manager?

A Sure. The main floor of Bloomingdale's is the accessories floor and they had two floor managers, and often times you if you needed to sit with an employee, it was best to partner with another manager. You couldn't -- it didn't always happen. Obviously, because of availability, but most times if you could, it would be the best practice.

- Q Okay. So the main floor manager, did they oversee you?
 - A No.
- Q Okay. Did they oversee the associates -your associates?
 - Α No.
- So they didn't have any authority over 18 those associates: is that correct?
 - Α None at all.
 - Q So they were just serving as a witness, correct?
 - Yes. Α
 - Q And did you conduct any trainings?

 - And what were those trainings?

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Page 42

Page 40 Traditionally for new associates that came on board.

Okay. And what did that entail? 0

That entailed -- well, teaching them obviously. They kind of get a crash course in register training, you know, so I help them a little bit more because I know a little bit more. Assist them with the register. Assist them with their client book. There's a -- Bloomingdale's has a system with a client book in the computer and each associate gets their own, so in essence you get them ¹² comfortable with that to get them to understand the value of using it, and get them to -- so the training was for that. There was also product training, which would be obviously the Chanel product. It's a number of different SKUs, number of different products that they have to get training on. There was, you know, Chanel training. So you'd have to know the difference between the iconic bags, 20 you know the classic bags, basic bags. There was a 21 lot.

And so you're saying that that was all layed for the new hires; is that correct?

A Typically it was for the new hires only, because the other associates were all seasoned

Page 41 They were already from way before, so there already well versed in these areas.

Q Did you conduct any other training for the associates?

What do you mean? I'm sorry.

Yeah. So were there any annual trainings that you had to do or that you were required to do?

A Training only in the sense of if the associate needed an -- and, frankly, we had a system where they would typically ask me or Cathy that they wanted to learn how to use the system better to their advantage with regards to -- Bloomingdale's does a lot of promotional activity. So if there's a ¹⁴ lot of mailings or things like that that they can use to their advantage, so for that kind of thing, I would definitely help them with that.

17 O Okay. And were there any purchase limits on -- withdrawn. 18

Were there any limits on how many purchases an associate can make?

A Are you speaking in general throughout the store or in Chanel?

Both.

I've never heard of any limits in purchasing from the store. I do know that in Chanel we had limits that you can buy; everyone has.

And what were those limits?

A When an associate first came on board they were given a handbook, if you will, that gave them the maximum amount of -- not only applied to customers, it also applied for associates, the number of bags they could buy each month and per year.

And do you recall what the number was?

Not offhand, honestly, not anymore.

Q Okay. Do you recall if it changed during your employment?

A It did change. In July of -- I think it was 2017. I don't recall exactly when, but we became a lease boutique for Chanel and at that point it got narrow. They narrowed the scope of what 17 customers could buy.

18 Q Okay. You're saying customers, so was there a different between employees and customers on the purchase limit?

A Not -- prior to be leased, no. But after being leased, yes.

And what was the difference?

The difference was the customers could buy -- would have to -- their shop, for example, what

Page 43 they call the classic bag or the iconic bags, if you will, and any other handbag were limited less than previously. And associates actually -- we loss all employee discounted and everything.

Okay. That's because it was leased, right?

A Yes.

Q And how did you keep track of -- or how did the department keep track of how many purchases an employee was making?

A That I -- I don't know. I think that was loss prevention that kept track of it.

Q And is lost -- what is lost prevention?

A I guess you can call it security also. Store security.

And was that in the store as well?

A Yes.

Yes, okay. And is that the same as asset Q protection?

I think Bloomingdale's calls it that, yes.

So was there a separate department for loss prevention?

Α Yes.

Okay. And was Christopher Castellani the Q ²⁵ director of loss prevention?

| | T | _ | |
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| 1 | A I don't remember min, but, yes, if he was | 1 | policy it says 24HBGs, I'm assuming is that |
| 2 | head then he would be. | 2 | handbags? |
| 3 | And so going back to the purchase mints. | 3 | A Yes. |
| 4 | was there also any mints on the discount that | 4 | Q Max of year 12 of these HBGs can be icons, |
| 5 | withdrawn. | 5 | is that what it says? |
| 6 | was there any mint on the year, | 6 | A Yes. |
| 7 | the discounts that an employee could get on any | 7 | Q So the maximum was 24 handbags per year, |
| 8 | purchases? | 8 | correct? |
| 9 | A Sorry. What do you mean by limit? | 9 | A Yes. |
| 10 | MS. MENDOZA: I'll introduce an exhibit. | 10 | Q And so if an employee went over the 24 |
| 11 | Can we, Matt, introduce the handbag policies. | 11 | limit, then was lost prevention automatically |
| 12 | THE VIDEO TECH: Would you like to mark | 12 | alerted? |
| 13 | this as Exhibit 1? | 13 | MR. GERBER: Object to the form of the |
| 14 | MS. MENDOZA: Yes. | 14 | question. No foundation. |
| 15 | MR. GERBER: Can you give us a Bates | 15 | A No, so far as I know. I didn't track it. |
| 16 | • • | 16 | It was tracked with them. So they would be the ones |
| 17 | MS. MENDOZA: We don't have a Bates | 17 | that would know. |
| 18 | | 18 | Q Okay. And then it says the next bullet |
| 19 | | 19 | point says exceptions to purchase policy with |
| 20 | 1 | 20 | management approval and then there's do you see |
| 21 | MS. MENDOZA: All right. So do you see | 21 | there's other bullet points there, correct? |
| 22 | | 22 | A Yes. |
| 23 | • | 23 | Q Okay. So was there essentially |
| 24 | | 24 | withdrawn. |
| 25 | | 25 | Was it up to your discretion or up to |
| | Page 45 | | Page 47 |
| 1 | A 103. | 1 | you if you wanted to allow an associate to exceed |
| 2 | Q And Chanel at the bottom? | 2 | the handbag purchase policy? |
| 3 | A Yes. | 3 | A No. I'm sorry this policy that portion |
| 4 | Q Okay. And do you want to take a minute to | 4 | of it especially refers to clients. Those are |
| 5 | look at it? | 5 | exceptions made to clients. You see it says, a |
| 6 | A Yes. | 6 | client with multiple daughters, three or more |
| 7 | Q Have you seen this document before? | 7 | husband and wives, so this is relative to clients. |
| 8 | A Yes. | 8 | Q Okay, okay. So do you recall where this |
| 9 | Q Okay. When did you see it? | 9 | policy was withdrawn. |
| 10 | A I don't recall exactly when but most I | 10 | Do you recall how this policy was |
| 11 | guess most likely when I started. | 11 | distributed? |
| 12 | Q Okay. So was this the handbag policy in | 12 | A If I'm not mistaken, I think it was part |
| 13 | place before Chanel the boutique was leased? | 13 | of the handbook. I don't think I remember, but I |
| 14 | ļ | 14 | think it was. |
| 15 | · | 15 | Q Okay, okay. So did you have any employees |
| 16 | | 16 | exceed the 24 or 12-hand back limit? |
| 17 | exhibit? | 17 | MR. GERBER: Object to the form of the |
| 18 | | 18 | question. |
| 19 | | 19 | A Again, that would be something that I |
| 20 | MR. GERBER: Sorry, thank you. | 20 | wouldn't be privy to. I couldn't I couldn't |
| 21 | The state of the s | 21 | stand there with a \$25 million dollar business and |
| 22 | | 22 | micromanage that. That's something loss prevention |
| 23 | A I did not, no. | 23 | would manage. |
| 24 | | 24 | Q So would loss prevention inform you that |
| 25 | Q Okay. And here it says 20 if you look | 25 | an employee one of your associates has been |
| | The the second buriet point under revised handbag | | an employee - one of your associates has been |

Page 48 Page 50 1 flagged? Q Did you give her any write-ups regarding 2 her purchases. A Not necessarily, no. 3 MS. MENDOZA: Okay. We can take that off Α Who Sanela? 4 the screen. Thank you. O Yeah. 5 5 And I'll introduce the next exhibit. It A No. 6 6 says discount and employees, this will be Okay. So it says, "Hey Sanela. I have 7 you on Sunday. I have a question, is there a limit marked as Exhibit 2. 8 to how many handbags we can purchase during sale, MR. GERBER: I'm sorry, we're seeing a 9 the ones that were additional." And the response text message up there, is that what you 10 is, "Hi, Kristina. Thank you much. No, I don't 10 intended? think they said anything." So my question to you 11 MS. MENDOZA: Yes. It start with 12 12 is, because in that policy it didn't say anything Mikhaylova00197, Bates stamped. about a sale; is that correct? The policy that we 13 MR. GERBER: And the last page of it is? ¹⁴ looked at in Exhibit 1, correct? 14 MS. MENDOZA: 201. 15 MR. GERBER: Thank you. A Yes. 16 16 MS. MENDOZA: All right. Mr. Diaz, take a Q So was there any limits on how many 17 moment to look at this document and if you handbags could be purchased during sale? 18 would like to take control of it --A The same -- the same would apply. That 19 Matt, if you can give him control of it on 19 would be -- I forget what the original document you 20 showed said. I mean it was -- I think it -- as, you the screen. know, two that you could buy per month or something. 21 THE WITNESS: I don't think I need to take 22 It would be the same that would apply. control of it. 23 Q Okay. But was it written anywhere? MR. GERBER: There's a second page. 24 MR. GERBER: Object to the form of the 24 Q So the question is, have you seen this document -- these documents before, these text 25 question. 25 Page 51 Page 49 MS. MENDOZA: I'll rephrase. messages? 2 Q So was the policy of how many purchases be A I have never seen these text messages, no, not so far. Hold on, they're sideways. made during a sale written anywhere? MS. MENDOZA: Matt, is going to turn it A Not that I recall, no. 5 Q It says there that -- Kristina states, "I for you. just remember Cathy telling us we had no limits on Q All right. And the next page, if you've seen this before? Thank you. And then the last any of the additional merchandise on sale, so I page if you've seen this document before. wanted to confirm." Do you recall Cathy stating A I have never seen this, no. that? 10 10 Okay, all right. So we'll go back to the A I've never heard that. first page. So these were text messages that were 11 Okay. Is it true that there are no limits provided by Kristina Mikhaylova and the first from on any of the additional purchase on sale? 13 Kristina's phone -- it says, "Hey, Sanela." Do you MR. GERBER: Object to the form of the recall an associate by that name?" 14 14 question. 15 15 Α Yes. MS. MENDOZA: What was your response? And did she work with Kristina at the same 16 I've never heard that. 17 17 time as Kristina 2016 to 2017? Okay. So are you saying, no, that that's O 18 18 not true? Α 19 19 A I'm saying, no, it's not true. And do you recall if that employee was 20 terminated? And if we keep going to the next page. 21 21 There it says, "Hey, Amapara." Do you know who A No. she was not. 22 Amapara is? 22 Q Okay. And do you recall if she was -- if 23 she had exceeded the handbag policy limit? 23 A Ampara, yes. 24 24 MR. GERBER: Object to the form. And who is that? 25 25 A She's one of the associates there?

| Dej | position of Denis Diaz |
|-----|--|
| 1 | Q In the Chanel boutique; is that correct? |
| 2 | A Yes. |
| 3 | Q And was she ever written-up for exceeding |
| 4 | purchases? |
| 5 | MR. GERBER: Objection to the form of the |
| 6 | question on foundation. |
| 7 | A Not that I'm aware of, no. |
| 8 | Q Okay. And did she work with Kristina at |
| 9 | the same time? |
| 10 | A Yes. |
| 11 | Q Okay. And you see there it says from |
| 12 | |
| 13 | how many handbags we can purchase during sale? The |
| 14 | ones that were additional" and then you see there |
| 15 | that says response is "Miss you too. No, there's no |
| 16 | limit." Do you see that? |
| 17 | A Yes, I see it. |
| 18 | Q Okay. And you still disagree with this, |
| 19 | correct? |
| 20 | A Yes. |
| 21 | Q Okay. Over to the next page. At the top |
| 22 | it says, "Hey, Kemi. Sorry to bother you. I know |
| 23 | you're on vacation." Do you know to Kemi is? |
| 24 | A Yes. |
| 25 | Q Who is Kemi? |
| 1 | A She's one of the associates also in the |
| 2 | boutique. |
| 3 | Q Okay. And did she work with Kristina at |
| 4 | the same time? |
| 5 | A Yes. |
| 6 | Q And did she receive any write-ups |
| 7 | regarding purchase limits? |
| 8 | MR. GERBER: Objection to the form of the |
| 10 | question. |
| 11 | MS. MENDOZA: I'll rephrase it. |
| 12 | Q Was she ever reprimanded or received disciplinary action for abusing the policy? |
| 13 | MR. GERBER: Same objection? |
| 14 | A Not that I'm aware. |
| 15 | Q Okay. And you see there that Kristina |
| 16 | says, "I just have a question. Was there a limit to |
| 17 | how many handbags we can purchase during sales? The |
| 18 | ones are on addition." And her response is, "No |
| 19 | limit on the 60/20/20." |
| 20 | A Okay. |
| 21 | Q What is the 60/20/20? |
| 22 | A I honestly don't remember. I'm assuming |
| 23 | 1 |

²³ cause I don't remember, but I'm assuming 60 percent

O Okay. And so was that a Bloomingdale's

off and an additional 20 and an additional 20.

Kristina Mikhaylova v. Bloomingdale's Inc., et al. Page 54 policy, or was it just for the Chanel boutique? A That was a Bloomingdale's beside policy. Q So besides the handbag policy on Exhibit 1 there was also a separate Bloomingdale's policy; is that correct? MR. GERBER: Object to the form. 7 A Yes, there was. O Okay. And that's for the discount, right on the purchase -- withdrawn. 10 And that 60/20/20 is regarding the discount on the purchases being made in the store, 12 correct? 13 A Yes. 14 Q Okay. And we can keep going. I believe that's it. Did you have any training regarding -withdrawn. 17 Did you conduct any training to your 18 employees in the boutique regarding discount abuse? A I did not, no. 20 O Did anyone? 21 A Loss prevention did. 22 Q And how often did they do that? 23 MR. GERBER: Object to the form. No 24 foundation. 25 A From what I recall, probably a few times a Page 55 year. I don't remember how many. Q Okay. And was it for the whole store, or was it just for each department? A I can only speak for Chanel. I don't remember for the rest of the store, but I do remember we did have to a number of times. MS. MENDOZA: I'll rephrase. Q My question is, did she conduct the meeting with the whole store, or did they just have it with each department or your department alone, which is you're saying your department alone? A Yes, that I know of. Q And what was -- what did they address during this training or discount abuse? A Depending on the training it would entail

things like -- that employees or anyone actually was not allowed to purchase something and send it to another address. That that was against the law. They could not do that. There were discussions about limitation of the product again. That's pretty much all I can remember offhand.

- Q Okay. But that's regarding discount abuse?
 - A Yes.
 - O Okay. Did you receive any documents, or

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Page 56 Page 58 were there any documents distributed during these sliver of fabric that was printed on there, the same ² training sessions? number, so it identified it. That was in the past. A Yes. Loss prevention, whenever they From what I understand from Chanel now, they no conducted a meeting they would bring documents and longer use those cards any longer, but in past they would hand out to each associate. did. 6 MS. MENDOZA: We will request those Q Oh, okay. And do you recall when that documents. changed? 8 MR. GERBER: I'm -- I'm not going keep the A I -- actually, I don't know. I wasn't 9 deposition, special video, of whatever you're working for them. I think it's more so in the last 10 going to request. Send us a follow-up document couple of years that it changed. 11 11 when you can. Q So during Kristina's employment, 12 MS. MENDOZA: Okay. 2016/2017, these authenticity cards were still in 13 MR. GERBER: And we'll respond to it place; is that correct? 14 14 accordingly. A Yes, they were. 15 And who led these -- withdrawn. Q So if someone was reselling a bag, right, 16 Did Christopher Castellani ever lead you could check the bag to see if it matches with a any of these training sessions? bag that was sold from the store; is that correct? 17 18 A I honestly don't remember who that is. Α Yes. 19 It's possible. It's been obviously over five years 19 Okay. What is Macy's credit and customer O 20 now, so I don't recall. service, do you know? 21 2.1 O Okay. And did any of the --A Sorry? 22 22 MR. GERBER: Just to be clear, just so the Macy's credit and customer service, MCCS, 23 record is clear, you're saying you don't recall do you know what or what that is? a person named Chris Castellani, is that what 24 I don't know what that is, no. 25 you're saying? 25 O When was the last time you spoke with Page 57 Page 59 1 THE WITNESS: It's been a long time, yeah. Cathy Younis? 2 A Probably when I left in October. October I don't recall. 3 Q And did any of those training sessions of 2019. regarding discount abuse, as you stated? Did any of O Okay. Besides the lateness that you those occur during Kristina's training? mentioned earlier, did you have any other 6 MR. GERBER: Objection to the form of the conversations about Kristina Mikhaylova with Cathy? question. A I did not, no. 8 Q Okay. So you did not discuss Kristina's A I can only assume that they did at this point. Obviously, again, it was five years ago. I performance with Cathy; is that correct? think they did. 10 A I did not, no. 11 Q Okay. What were Chanel -- or what are 11 Q Okay. I'll come back to her. I mentioned Chanel authenticity cards? Richard Law before, and do you recall who that was? A I recall the name. I couldn't tell you if A Just that. It's to authenticate the product. It's almost, if you will, a credit card I saw him. I recall the name. and there's a number on it that matches inside the Q Okay. Did you -- where was the human handbag, which is actually embossed on there. It resources department in the store? 17 17 actually authenticates the bag, if you will. MR. GERBER: Object to the form of the 18 18 Q Okay. So the card is only in the bag, or auestion. 19 19 is it also in the store as well? A I don't even remember. I'm sorry. I think, if I'm not mistaken, it was on the fifth A Well, it's funny that you should ask, 21 ²¹ because honestly they've changed. In the past it floor. I think it was on five. used to -- each handbag had an authenticity card, 22 Q Okay. And do you recall if Richard Law 23 especially what they call the icons or classic was in human resources?

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A I think he was.

Q Did you have any conversations with

handbags, which went to the bag and then you would

have to search throughout the bag and there was a

Page 60 Page 62 1 Richard Law during your employment? Q Okay. Do you recall a security guard with the name Bobby Booker? A Not that I can recall. Q Did you have any conversation regarding I do not. Kristina with Richard Law? Q Okay. During Kristina's employment, do A No, I did not. you recall if another employee was -- a male 6 Q And do you know if Richard fired Kristina. employee was flirting with her? I did not know that. A Not to my knowledge. Q Did you speak with anyone in loss Q Do you recall any male employee talking 9 9 prevention during your employment? about Kristina's body? 10 10 Regarding? A Never. 11 At all, did you speak with loss Q Do you hear any male employee make any 12 comment about Kristina in general? 12 prevention? 13 A Yes, of course. I mean, we worked A I did not, no. 14 Q Did you hear any male employee make any together. We were friendly. I would say hi to people. sexual comments about another female employee? 16 16 Q So in what manner did you work with loss 17 17 prevention? Q Do you recall having a conversation with 18 18 Kristina asking why another male employee, a Typically there was a loss prevention station guard in our boutique. You would say hello security -- withdrawn. 20 20 and that was pretty much it. Do you recall having a conversation 2.1 Q Okay. So there was like a security -- you with Kristina asking Kristina why another male 22 employee, a security guard was standing close to her said earlier it was like security, correct? talking to her? A Yes. 24 24 A I never had that conversation. Q So there was a security guard there that 25 25 you would speak to, correct? Q Okay. Who is Angilee, do you recall who Page 61 Page 63 1 Yes. that is? 2 2 There are more employees in that A I think she was one of the associates department besides just the security guard, correct? there, from what I recall. A Yes. Well, more employees in sense of the Do you recall if she was fired? 5 sale people, yes. I -- I don't know. I don't recall. A 6 Q So I'm stating -- besides the security Okay. And what about Idris or Orea? 0 guard duties we discussed, that loss prevention was A I don't know who that is. I don't responsible for tracking the bag purchases, remember that. 9 correct -- handbag purchases; is that correct? O You don't remember who that is? 10 10 Α Yes. A No, sorry. 11 11 O Okay. So I'm saying that the security O Do you know what the diverter -guard was not doing that as well, or was he? withdrawn. 13 13 A No. Is there a diverter policy? 14 14 MR. GERBER: Object to the form of the A If you're referring to reselling Chanel 15 15 question. No foundation. merchandise... 16 No, he was not, you said? 16 Q Is that what is a diverter? 17 17 No. he was not. Α 18 18 Q Okay. Besides the security guard, was O Okay. And is there a policy on reselling 19 there a department in the store for loss prevention? 19 merchandise? 20 20 Α Yes. Α Yes. You can't do it. 21 21 Right. Is it -- how are employees tracked O And where was that department? 22 A Off the main floor there's a balcony to ensure that they are not reselling merchandise? 23 23 level, if you will, toward the 59th Street side. MR. GERBER: Object to the form of the 24 24 question. No foundation. Q And who is Bobby Booker? 25 A I don't know who that is. A I don't know how I would know that.

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That's not -- that's something I'm assuming would be a loss prevention -- something they would follow. I wouldn't be able to know that.

O So you were never trained on anything that -- withdrawn.

During Kristina's employment, did she tell you that she was pregnant?

Yes.

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- And when was that?
- A I couldn't give you an exact date. I know that was further down the road. I think we worked together six months. It feels like the -- towards the end of us working together.
 - Q Would you say about March 2016? MR. GERBER: Object to the form of the
 - Q Would that refresh your recollection? MR. GERBER: Object to form of the question.
 - That doesn't refresh my memory.
- Q No. And why did Kristina tell you that she was pregnant?
- A Well, I recall that. We had sat down with HR, we had a couple of write-ups regarding her lateness. I don't remember exact dates, but there

Page 65 was one when I first came on board and then there was one a couple of months, I think, and then it was after that that she started to slip up again with ⁴ regard to -- you know, I was trying to be nice and say, listen, you have to be careful with these 6 latenesses. You're getting late again. So you've got to watch that, and at that point is when she told me, oh, well, I'm pregnant, which, of course, I congratulated her, because it's amazing. And then, you know, followed that up by telling her, please, go to HR and if she needs any accommodations, you know, whatever she needs.

Q Okay. Okay. So did she tell you that she 14 needed an accommodation?

A She only told me that she was pregnant. I was the one who said, do me a favor and please go to HR and if you need anything, any accommodation, they would be more than happy to help you with that. That was it.

Q Okay. And you're saying the HR, the same HR that we talked about before, right?

MR. GERBER: Object to the form of the question.

MS. MENDOZA: I'll rephrase it.

O When you say HR, is there a specific

Page 66 department in HR that handles accommodation requests?

A Yeah. HR is HR. You go there, you tell them what your issue is, and then however they filter it out, they filter it out. As far as me suggesting to go to HR, to go to HR.

Q Did you receive any training regarding accommodation requests or disabilities -- employees with disabilities?

A Training would have been anything, you know, anyone who needs something specific to make sure to partner with human resources and ensure that they meet and that they -- you know, HR then takes over

Okay. And so is it policy just that you're there to come to you -- withdrawn.

Is the policy that if you are aware of an accommodation request that you are to report it to HR, right, that's what you're saying?

A I don't -- the policy as I've always known it, is that -- first of all, often times the associate doesn't always come to the manager, sometimes they go directly to the human resources, but if they came to me, I would then direct them to go to the human resources.

Page 67

Page: 19 (64 - 67)

And could you also suggest that they need an accommodation?

A That's not for me to determine, that's for human resources.

Q Okay. But could you say that -withdrawn.

If an employee needs an accommodation -- withdrawn.

So after you told Kristina to go to HR, then what happened?

11 A Well, I can only speak for myself. I went and I spoke to Cathy Younis to let her know and she said the same thing; absolutely, make sure you -you know, make sure to tell her to check in, to go to human resources, and Cathy and I actually -- if I remember correctly went to human resources just to ¹⁷ let them know in case, you know -- so the 18 information doesn't get lost. 19

Okay. So you and Cathy went to tell human resources that she needed an accommodation?

- No, that's not what I said.
- Okay.

A What I said that Cathy and I went to HR to notify them that she had told us -- had told me that she was pregnant and she would be coming to speak

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| 1 | with them. | 1 | |
| 2 | Q Okay. Do you recall who you spoke with in | 2 | Q Right. I'm just asking if you recall that |
| 3 | | 3 | you give her any permission, or there was any |
| 4 | A No, I don't recall. | 4 | conversation of her coming in late and you give her |
| 5 | Q Okay. Was it documented anywhere? | 5 | permission? |
| 6 | A I couldn't tell you that. I don't know. | 6 | A I'm sorry, it was five years ago. I don't |
| 7 | Q I'm saying, did you send an email or put | 7 | remember those conversations. |
| 8 | anything in writing, you or Cathy put anything in | 8 | Q Okay. And did she ever request to lean on |
| 9 | writing to HR? | 9 | a counter? |
| 10 | A No. We went directly to human resources, | 10 | A To leave when? |
| 11 | so I'm sure they documented it. | 11 | Q To lean on a counter if she wasn't feeling |
| 12 | Q So your conversation was all in person, | 12 | |
| 13 | _ · | 13 | A I never had that conversation, no. |
| 14 | A Correct, verbal. | 14 | Q Okay. Did you ever see her leaning on the |
| 15 | Q All right. Were you aware of any | 15 | counter? |
| 16 | accommodation that was given to Kristina? | 16 | A I don't recall ever see her leaning, no. |
| 17 | A I was not, no. | 17 | Q Were the employees not allowed to lean on |
| 18 | Q And this is not as manager are you | 18 | the counter? |
| 19 | supposed to know any accommodations that are given to | 19 | A I don't think anybody wants anyone leaning |
| 20 | associates? | 20 | on the counter, you know, when a customer walks in. |
| 21 | A Not necessarily because, you know, it's | 21 | It's not very professional. |
| 22 | private information. If it was that case that | 22 | Q So is that no? |
| 23 | someone was continually late and you know, I | 23 | A No. |
| | would I would approach HR then they would | 24 | Q Did she ever request to take any brakes |
| | probably notify me and say oh, this is why. | | because she wasn't feeling well? |
| | Page 69 | | Page 71 |
| 1 | Q Okay, okay. Did you have any discussions | 1 | A I don't remember. |
| 2 | with Kristina after withdrawn. | 2 | Q Okay. Did she ever request to sit down |
| 3 | After that, did you have any other | 3 | because she wasn't feeling well because of her |
| 4 | conversations with Kristina about her pregnancy? | 4 | pregnancy? |
| 5 | A No, I did not. | 5 | A Again, I don't remember. |
| 6 | Q Did you talk about her morning sickness? | 6 | Q Okay. Did Kristina ever vomit while at |
| 7 | A No, I would never do that. | 7 | work? |
| 8 | Q Okay. And I'm saying if she ever | 8 | A Not that I'm aware of, no. |
| 9 | discussed with you her morning sickness? | 9 | Q Okay. And did Kristina have to go |
| 10 | A No, never. | 10 | withdrawn. |
| 11 | Q Did she ever tell you that she was | 11 | Was there a break room upstairs? |
| 12 | nauseous? | 12 | A Yes. |
| 13 | A No, not me. | 13 | Q Okay. And so did Kristina request to go |
| 14 | Q Were you aware that she was | 14 | to the break room upstairs at any point during her |
| 15 | MS. MENDOZA: Just one moment. Can we go | 15 | employment? |
| 16 | off the record for two minutes. | 16 | A Again, she may have. I don't recall. |
| 17 | (Discussion held off the record.) | 17 | Q To be more specific, did she ever say |
| 18 | Q Okay. Did Kristina request to come in | 18 | during a shift I don't feel well? I need to go |
| 19 | late because she was pregnant? | 19 | upstairs? |
| 20 | A I don't recall, she may have. I don't | 20 | A Not that I remember, no. |
| 21 | remember. | 21 | Q Okay. And could Cristina sit on a chair |
| 22 | Q Okay. Did you give Kristina any | 22 | on the floor as an accommodation if she wasn't |
| 23 | permission to come in late because she's pregnant? | 23 | feeling well because of her pregnancy? |
| 24 | A If she would have asked me had she | 24 | MR. GERBER: Object to the form. No |
| 25 | needed to come in late, I'm sure I would have been | 25 | foundation. |

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|---|--------|---------------------|-----------------------|---------|----|
| - | A | That would be son | nething that would be | | |
| 2 | deterr | nined by human reso | ources and they would | l let r | ne |
| 3 | know | or let me and Cathy | know. | | |
| Ŀ | \cap | And so the only | so do vou hovo onv | | |

Q And so the only -- so do you have any involvement as to any accommodations that are made for the employees that you oversee?

- A No, I do not.
- Q Okay. Did you ever tell Kristina that her write-up would be removed -- withdrawn.

Did you tell Kristina that the write-up in March 2017 to April 2017, that that write-up would be removed after she informed HR about her pregnancy?

- A That's not something I can determine. That's not up to me.
- Q Right. But did you tell her it would be up to HR to remove that write-up?
 - A I did not.
- 19 Q Okay. Did you know that Kristina had intermittent -- FMLA intermittent leave? 20
 - A I did not, no.
- 22 So you mentioned before that you spoke with Cathy about Cristina's pregnancy, correct?
- 24
 - Q And did you discuss her due date?

A I did not know her due date.

Q Okay. And so you discussed it with Cathy, did you discuss -- withdrawn.

You discussed Kristina's pregnancy with Cathy and with HR, right?

MR. GERBER: Object to the form of the question.

- Q That's what you said?
- Yes.
- Q Is there anyone else that you spoke with 11 Bloomingdale's Macy's regarding Kristina's pregnancy?
 - A No.
 - Q Okay. And after that conversation with HR, did you have any other conversations with Cathy about Kristina's pregnancy?
 - A I did not, no.
 - Q Okay. And did you have any other conversations with Kristina about her pregnancy after that?
 - A No, I did not.
 - Q Okay. Do you recall if Kristina was suspended?
 - A Do I recall what? I'm sorry.
 - Q If Kristina suspended?

Yes. A

- 0 And what do you know about that?
- The only thing I was told at the time -- I wasn't there, but I was told there were some procedural issues. That was all.
 - What do you mean by procedural issues?
 - Α That's what I was told.
 - And who told you that?
 - I think it was Cathy actually.
 - 0 And was Cathy there?
 - When she spoke to me, yes.
- Okay. And did they say -- so just to be clear, Cathy said that Kristina was suspended because of procedural issues?
 - A Yes.
- 16 Q So let's back up a little bit. In June 2017, do you recall Kristina being pulled from the floor by loss prevention?
 - A I do not because I was not there. I was off that day.
 - Q Okay. Did anyone inform you they were going to call Kristina to loss prevention?
 - A No one did.
 - So you didn't know beforehand that they were going -- that loss prevention was going to call

Page 75

Page 74

Kristina; is that correct?

- That is correct. Α
- Q Okay. And so you found out afterwards as to the fact that Kristina was called by loss prevention; is that correct?
 - A That is correct.
- Q And what happened while Kristina was out on suspension?

MR. GERBER: Object to the form.

- A I'm sorry. I'm not sure what that means.
- Q Yeah, so I'm asking as far as -- because you're overseeing her, right, so I'm assuming you create the schedule; is that correct?
 - Α Yes.
- Q So if you don't have an employee and your employee is on suspension, I'm asking what happened as far as her position while she was out on suspension?

MR. GERBER: Object to the form.

20 A You know it was a day-to-day business. Obviously, we have 16 other associates, so we still managed the business. I had enough coverage so it wasn't that. It was -- if anything, if I needed to help any of her clients, obviously that would be the ²⁵ only extent of it.

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Yes.

do with her credit card usage?

A

Page 76 1 O Okay. Well, I'll be a little bit more specific here. Were you given any instruction as to what would be done if there was an investigation into Kristina's employment at Bloomingdale's? MR. GERBER: Object to the form of the 6 question. A I was not given any other information besides that. 9 Q Besides what? 10 Α The procedural issues. That's all I was 11 told. 12 Okay. And but were you told that you can 13 start looking for a new replacement? 14 A I was not told that, no. 15 Q Okay. Did you ask when could you start 16 looking for a new replacement? 17 A I did not because it was a suspension and 18 I didn't know what the outcome would be. 19 Q Were you given an approximate time as to when a date would be as to her return? 20 2.1 No, I would not -- I was not. 22 Were you kept informed as to what was being done regarding her suspension? 24 No, I was not. 25 Okay. And who was handling her Page 77 1 suspension? 2 Loss prevention was handling it. 3 0 I'm assuming human resources was also. So were you cc'ed on any correspondence at that time regarding Kristina's employment? A Most -- I'm sure I was most likely. I don't remember each email, but most likely I'm sure I was. 10 Q So do you recall anything about Kristina's 11 -- withdrawn. 12 Do you recall anything as to what Kristina was being investigated or -- withdrawn. 13 14 Do you recall anything as to what was 15 in those emails? No, I don't. 17 Okay. But it was from loss prevention; is that correct? 18 19 A From what I remember either loss prevention or human resources, I don't remember. 21 And Cathy as well?

Q And do you recall if it had something to

A I never saw anything in writing about

Kristina Mikhaylova v. Bloomingdale's Inc., et al. Page 78 anything in particular any specifics, no. Q Okay. And after her suspension after Kristina's suspension she was terminated, correct? 4 5 Q And how did you learn she was terminated? 6 If I'm -- if I remember, there was an email that -- I don't remember who it was from, but it was either human resources or loss prevention. It was probably both; indicating that she was no longer with the company. 11 And do you recall when that was? 12 No. Honestly, I don't. A 13 O Okay. And did they explain why she was no longer with the company? 15 A They did not. 16 Q And did you ask why? 17 Yes. A 18 O And what was the reason given? 19 They didn't elaborate. A 20 Did they give any reason? 21 No. They just said they had grounds for A 22 termination. That was it. 23 And was this HR that gave this response? 24 I don't remember. 25 And after that, did you have any Page 79 discussions with Cathy regarding Kristina's termination? 3 (telephonic interruption) 4 THE WITNESS: I'm sorry. I have to 5 answer. That's my doctor. Sorry. Would you 6 repeat that, please. 7 MS. MENDOZA: Joanna read that back, 8 please. 9 (Whereupon, the last question was read 10 back.) 11 MR. GERBER: Object to the form. It's 12 been two minutes, I'm not sure what that refers 13 to at this point myself. If you could just 14 include that in your question, Ms. Mendoza. 15 MS. MENDOZA: I was repeating it back 16 because he didn't hear it. So if you want 17 her -- Joanna what was the last thing before 18 19 MR. GERBER: Go ahead, Mr. Diaz. I've 20 objected to the form.

A I did and it was just, you know, we don't have specifics. Let's just keep moving. Let's just running our business it was all about the business every day and we have a number of associates we have 25 to work with, so let's keep moving.

| | position of Denis Diaz | |
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| 1 | Q Okay. But did you discuss any did you | 1 |
| 2 | discuss the reason why she was terminated? | 2 |
| 3 | A I did not, no. | 3 |
| 4 | Q And did you ever ring up Kristina's | 4 |
| 5 | merchandise purchases? | 5 |
| 6 | A Not that I'm aware of, no. | 6 |
| 7 | · · | 7 |
| 8 | have to ring up the merchandise for the employees; | 8 |
| 9 | is that correct? | 9 |
| 10 | A No, what I said was manager or | 10 |
| 11 | supervisors. | 11 |
| 12 | Q Okay. So it would either would be you or | 12 |
| 13 | Cathy, is what you're saying? | 13 |
| 14 | , | 14 |
| 15 | · | 15 |
| 16 | 1 - | 16 |
| 17 | ring. | 17 |
| 18 | Q And when you say on each floor, you mean | 18 |
| 19 | they're not just exclusive to the Chanel boutique, | 19 |
| 20 | correct? | 20 |
| 21 | A Correct. They are part of the main floor. | 21 |
| 22 | Q And so how many manager were there? | 22 |
| 23 | A I think there were two supervisors, I | 23 |
| 24 | think you're asking. | 24 |
| 25 | Q Assistant managers, yeah. Supervisors. | 25 |
| | Page 81 | |
| 1 | A I think there were two at least two per | 1 |
| 2 | floor. | 2 |
| 3 | Q Okay. Do you recall the names of those | 3 |
| 4 | supervisors at that time 2016/2017? | 4 |
| 5 | | _ |
| 6 | A Sorry, I do not. | 5 |
| | Q No, okay. And was it written anywhere | 6 |
| 7 | Q No, okay. And was it written anywhere withdrawn. | 6 7 |
| 7 | Q No, okay. And was it written anywherewithdrawn. Was it documented anywhere that these | 6 7 8 |
| 7 8 9 | Q No, okay. And was it written anywherewithdrawn. Was it documented anywhere that these supervisors could had to ring up the employees? | 6 7 8 9 |
| 7 8 9 | Q No, okay. And was it written anywherewithdrawn. Was it documented anywhere that these supervisors could had to ring up the employees? A I don't recall it being in writing, but I | 6 7 8 9 |
| 7 8 9 10 | Q No, okay. And was it written anywhere withdrawn. Was it documented anywhere that these supervisors could had to ring up the employees? A I don't recall it being in writing, but I know that it was a policy that all manager knew that | 6 7 8 9 10 |
| 7 8 9 10 11 | Q No, okay. And was it written anywherewithdrawn. Was it documented anywhere that these supervisors could had to ring up the employees? A I don't recall it being in writing, but I know that it was a policy that all manager knew that we had to get a supervisor or ourselves to ring up. | 6 7 8 9 10 11 |
| 7 8 9 10 11 12 | Q No, okay. And was it written anywhere withdrawn. Was it documented anywhere that these supervisors could had to ring up the employees? A I don't recall it being in writing, but I know that it was a policy that all manager knew that we had to get a supervisor or ourselves to ring up. Q Okay. And that was Bloomingdale's/Macy's | 6 7 8 9 10 11 12 |
| 7 8 9 10 11 12 13 | Q No, okay. And was it written anywherewithdrawn. Was it documented anywhere that these supervisors could had to ring up the employees? A I don't recall it being in writing, but I know that it was a policy that all manager knew that we had to get a supervisor or ourselves to ring up. Q Okay. And that was Bloomingdale's/Macy's policy not Chanel's, correct? | 6 7 8 9 10 11 12 13 |
| 7 8 9 10 11 12 13 14 15 | Q No, okay. And was it written anywherewithdrawn. Was it documented anywhere that these supervisors could had to ring up the employees? A I don't recall it being in writing, but I know that it was a policy that all manager knew that we had to get a supervisor or ourselves to ring up. Q Okay. And that was Bloomingdale's/Macy's policy not Chanel's, correct? A At that point it would have been both. | 6 7 8 9 10 11 12 13 14 15 |
| 7 8 9 10 11 12 13 14 15 | Q No, okay. And was it written anywhere withdrawn. Was it documented anywhere that these supervisors could had to ring up the employees? A I don't recall it being in writing, but I know that it was a policy that all manager knew that we had to get a supervisor or ourselves to ring up. Q Okay. And that was Bloomingdale's/Macy's policy not Chanel's, correct? A At that point it would have been both. Q Okay. Do you know who replaced Kristina? | 6 7 8 9 10 11 12 13 14 15 |
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| 7 8 9 10 11 12 13 14 15 16 17 18 19 20 | Q No, okay. And was it written anywherewithdrawn. Was it documented anywhere that these supervisors could had to ring up the employees? A I don't recall it being in writing, but I know that it was a policy that all manager knew that we had to get a supervisor or ourselves to ring up. Q Okay. And that was Bloomingdale's/Macy's policy not Chanel's, correct? A At that point it would have been both. Q Okay. Do you know who replaced Kristina? A I do not, I don't remember. Q Do you recall an employee by the name of Zain? A I think you mean Zaid. | 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 |
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Yes

Kristina Mikhaylova v. Bloomingdale's Inc., et al. Page 82 1 Do you recall if he replaced Kristina? 2 I don't think so because he came on board much later. Q Okay. Do you know his last name? A I think it's Constantine. 6 O Okay. A He's in my phone. If you wait a second I'll verify. Yes, it's Constantine. Did you interview -- withdrawn. 10 Were you responsible for interviewing 11 the associates? 12 Α Yes. 13 Q Was it you and Cathy that reviewed the associates? 15 A Yes. 16 Q Did anyone else? 17 A Human resources. 18 Q Okay. 19 A Oh, and later Cathy also got involved. After Kristina's termination, was there any training regarding employees shipping to other states to avoid the New York sales tax? A That was a conversation that was had pretty much from the get-go when I was there. So it was a continual conversation. It was not -- it was Page 83 not something that was new because of what occurred. It was actually done beforehand as throughout. Q Okay. And a conversation between whom? That would be loss prevention, like we spoke about a moment ago, would come through and have a meeting with the team and would hand out the policy directives to just reiterate them each time. Q Okay. But were employees able to suggest to customers that they could ship to states to avoid the sales tax? 11 A No, they could not. Q Okay. Was Kristina ever -- do you recall 13 if Kristina was questioned regarding her sales? 14 A Her personal sales? 15 MR. GERBER: Regarding what? 16 MS. MENDOZA: Her sales. 17 A Not to my knowledge, no. 18 Q Did you check the sales for each employee 19

every month? Yes. It's my responsibilities, yes. Q Okay. So you kept track of who was making the most sales every month, correct? MR. GERBER: Object to the form of the question. A Yes.

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Q And did you report -- withdrawn.

If an employee was making an excessive amount of sales in a given month, was that ever a concern for you?

MR. GERBER: Object to the form.

- A What do you mean by an excessive amount of sales.
- Q What was the typical amount of sales on a particular month for an employee?
- A You know, it depends. Like anywhere you have top producers, and you have middle producers, and you have low producers. It depends. You can have an employee that can sell, you know, 300,000 in a month and you might have someone who sells 100,000, so I don't know what you're asking.
 - Q So was Kristina a top producer?
- A From what I recall Kristina was -- yeah, she was right up there. She was one of the better producers.
 - O And --
- A I wouldn't say top, top, but she was definitely upper middle.
- Q And was there any large -- withdrawn. So by saying that she was in the upper middle, right, than there was not a large

discrepancy between her sales and the next associate; is that correct?

MR. GERBER: Object to the form of the question.

Q I can give an example. Was Kristina making say a million dollars in sales and then the next person underneath her was making 50,000 in sales?

A No, no. Thank goodness that wasn't the case. It was more so like if she was 2 million, the next person below her would be at -- could be at 950-, 970-, you know, depending.

Q Okay. And did you ever question --Did you have any concerns with the amount of sale that is Kristina was making during her employment?

- A I did not, no.
- Q Okay. Do you know if there was any concern by Cathy regarding Cristina's sells during her employment?
 - A Not that I know of, no.
- Q And do you know if loss prevention had any concerns regarding her sales?
 - A Not that I know of, no.
 - O Do you recall any of the employees that

you supervised or were managing that were flagged by loss prevention for their sales?

MR. GERBER: Objection. No foundation.

- A I was not privy to that, no.
- Q Would you be privy to that?
- A No, I wouldn't.
- Q No, okay. What are sends in the handbag department?

A Sends are when a client wants to purchase something, but they don't want to carry it home.

They want to send it to their home.

- Q And of those sales that occurred, what is the percentage of sends?
 - A I couldn't tell you.
 - Q Is it the majority?
- ¹⁶ A No.

MR. GERBER: Object to the form of the question.

- A No, wouldn't say so.
- Q Okay. And you said a client or could it be an employee as well?
- A It could be an employee. If they sent it to their billing address, then it would be fine.
- Q Okay. So what do you mean by billing address?

A Where they live.

Q But is it a billing address on their credit card?

A On their credit card. I'm sorry.

Q Okay. And is the Loyallist card, is that a Bloomingdale's card?

MR. GERBER: Object to the form of the question.

- Q Is the Loyallist a Bloomingdale's credit card?
 - A From what I remember, yes.
- Q Okay. And when you say the billing address, is that what you're referring to, the billing address on that card?
- A The billing address, whichever credit card they use.
- Q Okay, all right. So I want to be clear because you mentioned the billing address only for employees not for customers?
 - A I did not say that.
 - Q Okay.
 - A It is for both.
- Q Okay. So the customer could send to the billing address on the credit card that they used, correct?

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1 That they're using, yes. 2

And the same goes for the employee, correct?

Α Yes.

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- Could either the employee or the customer ship to any other location besides the billing address on the credit card that they're using?
 - They cannot.
- Q Okay. And is that a policy written anywhere?

MR. GERBER: Object to the form of the question.

- A I'm sure it is, but I don't remember now, but I'm sure it is. I know it was a policy and it remains.
- 16 Okay. Is that how you were made aware of this policy?

MR. GERBER: Object to the form of the

- 20 A I was made aware of the policy and when I 21 went through my training there.
- 22 Q Okay. Were you present during the sales of the handbags?

MR. GERBER: Object to the form.

Do you mean the every day sales or what

1 specifically.

> Q So let's go back to the 60/20/20, right. So if there was like a special sale going on, were you present during those sales?

A The first sale they had I was not -- I was on the late shift, so I wasn't there in the morning and it started -- if I'm not mistaken, it started like eight o'clock in the morning or something, 'cause they would allow the employees to come in earlier. I was in the late shift. I was closing. I didn't get there until 11:30 or 12:30 to close.

Q And would you recall if Cathy would also be there during those sales?

MR. GERBER: Object to the form.

- A She was there for that, yeah.
- Q Okay. So you were able to see if -withdrawn.

So as you mentioned, it was open to the employees before the customers?

A Correct. I think there needs to be some clarity. It wasn't a sale for customers. It was only a sale for employees, which is why we would open the store at eight o'clock, for the employees.

And by the time the store opened at 10:00 a.m. there ²⁵ was no longer a store happening. It would be back

to regular business.

2 O Okay. And do you recall if there was any 3 -- withdrawn.

Do you recall any limitations on any purchases during those sales?

- A I recall the same policy that adhere to on a daily basis. In other words, there was always limitations.
- 0 Okay. And did that apply to shoes as well?
- Shoes was a separate entity. I don't know 12 what exactly happened there. I didn't manage shoes.
- 13 Q Did you ever question any of your employees regarding sends?
 - A No, I did not.
 - Q Okay. And did you ever question any Bloomingdale's employees regarding sends?
 - A No. Same question, no.
- 19 Q I was first saying in your boutique -- in the Chanel boutique versus any Bloomingdale's employee?
 - A Oh, I'm sorry. Yeah, no, I didn't.
 - Q And have you ever been involved in an investigation to any of your employees purchases?
 - A I have not, no.

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Page 90

- Q Okay. Is the 60/20/20 also a double discount?
 - I would think so, yes. Α
- And I say double discount, because I don't know if that is a term used in the Chanel department or in Bloomingdale's, that's why I'm asking if 60/20/20 is the same as saying double discount?
- A I've never heard of it referred to as that. I've only heard it referred to as 60/20/20.
- So have you ever heard of a double discount?
 - Α I have not.
- Okay. And was there any other discount 14 besides the 60/20/20?
 - A Only your regular discount, which I think was 30 percent. I don't remember.
 - Q Okay. Do you recall any employees that were terminated for shipping to states to avoid paying the New York sale's tax?
 - A Not specifically. I know that other employees were terminated. I didn't know the specifics as to why that you were terminated.
 - And who were those employees?
- A I don't remember offhand. I couldn't ²⁵ guess at this point. Remember, I was only there at

that point only about six months; so, although, I did get to know the staff, I didn't know them completely. Q Okay. And were any employees terminated from exceeding the handbag policy purchase limit? A Not that I'm aware. MR. GERBER: Object to the form. I'm 8 sorry. I didn't hear your answer. I didn't 9 mean to speak over you. 10 THE WITNESS: Not that I'm aware. 11 Okay. Were any employees suspended for 12 exceeding the handbag purchase policy limit? 13 MR. GERBER: Object to the form. No 14 foundation. 15 A Not that I'm aware of. 16 Q Did you ever ship merchandise to states 17 for customers to -- in which they wouldn't have to 18 pay the New York sales tax? 19 A I did not. 20 Q Did you ever see employees ship their purchases to states to avoid paying the sales tax? 21 22 A I did not. And so if an employee is making a purchase for a friend, right, and lives in New Hampshire, 25 let's say, right... if I'm an employee that's making Page 93 this purchase for my friend in New Hampshire, is that employee -- or would I be questioned then as to why I'm sending my purchase to new Hampshire? MR. GERBER: Object to the form of the 5 question. 6 Yes, you would. And who would question me? 8 That would be loss prevention. Α Okay. And is that because they're the 10 ones that are keeping track of the purchases? 11 MR. GERBER: Object to the form of the 12 question. No foundation for this witness. 13 Yes, they are keeping track. 14 Do you know if Kristina was suspended for 15 reselling? 16 I'm sorry? 17 Do you know if Kristina was suspended for reselling? 18 19 A I do not know that. 20 Do you recall there being any 21 conversations regarding Kristina potentially reselling? 22 23 I never heard that conversation. 24 Q Were you aware of any conversations

²⁵ regarding Kristina reselling?

Kristina Mikhaylova v. Bloomingdale's Inc., et al. Page 94 1 A I was not aware. 2 Do you know Sandy -- no, no. My apologizes. Were there any sexual harassment training in the store? Α Yes. O Was it a general sexual harassment training, or was it specific to Chanel? It was general to the store. 10 And how often were there sexual harassment training? 12 When I was there a number of times 13 throughout the year. I don't know how many. A few 14 times. 15 Q And who led those trainings? 16 They were led by HR. 17 Okay. And was it documented? 18 A Yes. 19 Q Okay. So when I say it's documented, were there handouts during those trainings? 21 There were handouts and also a discussion. 22 MS. MENDOZA: Okay. We'll be requesting 23 those documents. Q And did you ever report anyone sexually ²⁵ harrassing another employee? Page 95 A Never. Q Did anyone report to you about another employee sexually harrassing another employee? A Never. 5 Q Did any employee ever explain to you about sexual harassment? A Never. 8 Did any employee ever -- withdrawn. Was there also discrimination and retaliation training in the store? 11 Α Yes. 12 And did anyone ever complain to you about any discrimination or retaliation? 14 A No. 15 Q Did you ever report any discrimination or retaliation? 17 A No. 18

Q Okay. So I want to go back to an exhibit now. The conversation you had with Kristina regarding her pregnancy -- and we'll enter exhibit -- it says EOC charge.

MS. MENDOZA: This is going be marked as Exhibit 3.

MR. GERBER: Can I get Bates numbers on that, please. I know what the document is, but

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department, correct?

Q So this is not accurate is my point? That you did send her to contacts the leave the absence

MR. GERBER: Object to the form of the

Page 96 Page 98 1 1 I can't see -question. 2 2 MS. MENDOZA: Mikhaylova0016 and it ends A What I told her was to, as I said, contact 3 human resources and they obviously would then refer at 157. 4 her to whoever. O All right. So this marked as Plaintiff's ⁵ Exhibit 3. Mr. Diaz, this a document that was Q Right. But did you advise her to contact submitted by your attorneys. It says at the top a leave of absence department, which is what it says there -- actually, correction. It's by Macy's Inc., in this document? right? It says at the top there Taryn Filo. Do you MR. GERBER: Objection. 9 say see that? I think I answered that. 10 10 A I see that. Q No, you're saying that you sent her to HR, 11 11 Q Do you know who Taryn Filo is? correct? 12 12 A No idea. That's what I said, yes. Q This was sent -- if you look at the left 13 13 Q That's not what I'm asking. I'm asking if it says it's addressed to the U.S. Equal Employment you advised her -- what it says right here. You Opportunity Commission and it's to Anthony Pino. Do advised her to contact the leave of absence 16 you see that in the left? 16 department? 17 17 A I see that, yes. A I said that I advised her to go to human 18 Q And the date is June 6th, 2019. It's resources. They would then determine who -- who 19 addressed to -- I mean, it states Kristina takes this over. ²⁰ Mikhaylova versus Bloomingdale's LLC. And if you 20 Q Right. That is not to say the same as you 21 turn to page 120 -- if you go down to 120 -- Bates advising her to go the leave the absence department, 22 stamp 120. At the top there, the first paragraph. 22 correct? 23 A Yes. MR. GERBER: Object to the form of the 24 Q It says, "Sometime After her April 2017 question. It's just argumentative. ²⁵ Formal Reminder Form, complainant disclosed to 25 I did not write this document, so I can Page 97 Page 99 Mr. Diaz that she was pregnant. Mr. Diaz only tell you -- I can only be honest. congratulated her good news and advised her to Q Right. And I just want there to be contact the Leave of Absence Department, the central clarification. It's not intended to be ⁴ HR team that handling requests for leaves of absence argumentative at all. I know that you didn't write and intermittent leaves." Do you see that there? this. I'm just asking for purposes of clarification 6 not to misunderstand what's written here versus your Yes. Q So to go back to your testimony, did you testimony. That's why I just want to know if it is send her -- is that true that you sent her to the true that you did not advise her to contact a leave leave the absence department? of absence department, that's all? 10 10 MR. GERBER: Object to the form of the MR. GERBER: He's just answered five times 11 11 question. now. 12 12 A I'm sorry, but what I said was I sent her You can answer again, sir. to to human resources. I don't know about that 13 Yes, I did not. I told her to contact 13 14 14 department. human resources. 15 Q Yes, you told her to contact human 15 Q Right. So my question is, is this correct, what's written here? resources, is that your answer? 17 17 MR. GERBER: Object to the form of the Yes, that's what I said. 18 18 question. Q And that's what you've been saying, 19 A I would have told her, like I said, to 19 correct? 20 contact human resources, not to contact the leave Α Yes. 21 Q Okay. And are you aware of a leave of 21 the absence department. I don't know.

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absence department?

just don't know it.

A Not offhand, no. I'm sure there's one, I

Q Were you aware of a leave of absence

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department at the time?

- A I'm assuming that fell under the umbrella of human resources.
- Q I'm not asking now of your assumption. ⁵ It's, did you know at that time that there was a leave of absence department?
 - A I can't tell you what I -- you know, what I knew, you know, over five years ago. I don't remember.
- Q Okay. And then if we can go down to 146 -- Bates stamp 146. Have you ever seen this document before? 12
 - A Possible, I don't recall seeing it.
 - Okay. So during your employment -- do you recall during your employment at Bloomingdale's, do you recall seeing this document?
 - A I don't recall, no.
 - Q Okay. And it says there "New York City" at the top. "New York City is a family friendly city with a strong and vibrant work force, including pregnant woman and people with children." This is the NYC Commission On Human rights regarding accommodation for pregnant employees, right? That's what it says there?

MR. GERBER: Objection. He just said he

doesn't recall seeing this document.

MS. MENDOZA: I'm asking about the document.

MR. GERBER: Object to the form of the question.

- That's what this document is, correct?
- From what I testified, yes.
- 8 And did you refer to any document -withdrawn.

You did not provide accommodations for your associates, correct?

MR. GERBER: Asked and answered.

- That was provided by human resources.
- Q Okay. And were employees aware -withdrawn.

Were your associates aware that they are to go to HR for accommodation requests?

- Yes, they were. Α
- How were they made aware of that? 0
- A Sorry. I couldn't hear.
- Q And how were they made aware of that?
- Through human resources.
 - MS. MENDOZA: We can get off this page.
- Was there a sales force -- withdrawn.
 - Was there any program that you used

1 to keep track of an employee's status? 2

MR. GERBER: Object to the form.

- A What do you mean by status.
- Q So to keep track of their -- anything regarding their employment?

MR. GERBER: Object to the form.

- A I mean, in regards to, like, sales and things like that.
- Q Did they have a file? Did each employee have a file on a soft -- on a software program that was used by you?
- A Not by me. It would have been something through HR.
- Q Okay. So did you have to -- so regarding the sales that you checked every day, did you have to add anything to each person's file?
 - No. I did not, no.
 - Q No?
 - A No.
 - So let's go do BLM754.

MR. GERBER: That will be Exhibit 4; is that correct?

MS. MENDOZA: Matt; is that correct? THE VIDEO TECH: Yes. MS. MENDOZA: I think it is.

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Page: 28 (100 - 103)

Page 102

Q Okay. Let's take a minute to look at this 2 document.

> MR. GERBER: Is there a question pending? MS. MENDOZA: He was looking at the document.

- Q Are you done looking at it?
- A Yes.
- Q Okay, great. Have you seen this before?
- I have never seen this.
- Q No, okay. So this is -- what I was asking you before is to -- if you used a software for each employee. I was referring to something here. It says employee ID at the top and an employee number and Kristina Mikhaylova, payroll status terminated. So going back to my question, did you use any software program that you would input her sales or daily performance such as this?

MR. GERBER: Such as this document? MS. MENDOZA: Correct.

- A That's a different question if you ask me, because this looks like it's something that's related to human resources, which I would not be privy to.
- Q Right. And I'm not saying this document, ²⁵ because you've already said you've never seen this

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before, right?

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- A Right.
- Q So I'm not saying this. I'm saying such as this format, where you would input -- like a program like this where you would keep track of each employee, that's what I'm asking trying to ask. If you used any program?
- A It was more so done on a day-to-day or a monthly conversation with the employee, you know, to look at their sales versus the department sales, that kind of thing.
- 12 Q Okay. So there wasn't a Bloomingdale's 13 software program that you had to use that would keep track of each employee's sales?
 - A No. Not that I recall, no.
 - O Okay. So was that on a spreadsheet?
- A No. The conversations were in-person and 18 they would be -- yeah, they would be in front of you in the sense that we would print out what the sales were and then you would actually talk to the associate about where they landed for the month, et cetera.
 - Q Okay. And did you have to submit any of those documents to Bloomingdale's or anybody else?

MR. GERBER: Object to the form of the

question.

Q Besides your department?

A I don't -- I don't understand the question. I'm sorry.

- Q Yeah. So you're saying that you would have these reports of each employee's sales, right?
 - A Yes.
- Besides talking to the employee about it, did you talk or submit these documents to anyone else?
- A Only in the case of where an associate was failing productivity then that would be a discussion with human resources and then that would involve most likely a warning or counsel. Counsel is first.
- Q When you say lack of productivity, is that they're just not meeting the sales numbers?
- A They're not meeting the department standard, which is -- I don't remember what the formulation was there, but, if I'm not mistaken, it was whatever the total sales were for the month divided by the number of associates and then you also have to take into account the numbers of hours worked and then it would look at where they would fall in their hourly sales. And that would determine whether an associate was falling below the

Page 106 average or if they were on average or above.

- And that's what you mean by productivity?
- That's it.
- So going back to the document now, Exhibit
- 4. It says, Kristina Mikhaylova at the top there and it says reason, "A series health condition that prevents me from performing the essential functions of my job." Did Kristina ever say that to you?
 - She did not.
- 10 Okay. So we can get off this page. So how did you keep track of each employee's performance on a day-to-day basis?

MR. GERBER: Objection, asked and answered.

- A Again, going over the previous days, numbers, meeting with them, you know, talking about their productivity, or how they did, et cetera, and then also doing it on a monthly basis.
- Q Right. My question is, where did you document each employee's day-to-day performance?
- A I -- that's not something I documented. 22 It would come up. There was a computer, and I'm not sure what it was exactly, but it would come up with everyone's sales. You can print it out and then ²⁵ have the discussion.

Page 107

- Q Do you recall what the program was that would come up?
 - A I do not.
- Okay. And did that come from Bloomingdale's or Macy's?
 - It came from Bloomingdale's.
 - Okay. Was it just for the sales? Q
 - Α
- 0 Did it also include their write-ups such as tardiness?
 - A No.
- 12 Q Okay. So my question is for you, then how did you document tardiness or any other performance besides the sales for each employee that you were 15 supervising?
- 16 A Any other performance issues we can look at another, I guess, it was an HR-related printout that would show us our time clocks, when they ¹⁹ clocked in and out, et cetera. And at that point I ²⁰ think it was -- you had to have three for more -- I ²¹ don't remember how many there were, but either two ²² or three latenesses per month that you would then have to counsel at the end of that month.
- Q Okay. And so part of your duties was to ²⁵ look at the schedules to see the printouts from the

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HR that you're talking about and see if anyone went past -- withdrawn.

Was part of your duties to go and look at the schedule to see if anyone was excessively late?

A Yes.

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- Q Okay. And what are other responsibilities did you have for checking on each employee's performance?
- A You know, there was that. There was the employee sales obviously, pretty much the day-to-day. I was in the boutique, you know, quite a while, so I would make sure that they were performing and, you know, assisting clients at all times. That was pretty much it.

MS. MENDOZA: Okay. Okay. I just want to go over the last document, the complaint. We can pull that up. All right. This is Plaintiff's Exhibit 5. And it's plaintiff's amended complaint.

Do you see the document, Mr. Diaz? THE WITNESS: Yes, I see it.

- Q And have you seen this document before? And you can scroll if you want.
 - A I think this was -- hold on a second. I

think, if I'm not mistaken -- this was the first document I received back in February of this year.

- Q And if we turn to page 7, please. And if you look at paragraph number 39. I know, Mr. Diaz, you said previously that you don't recall
- Mr. Booker, correct?
 - A That's correct.
- Q So this is plaintiff's complaint and here it says, "Defendant Booker unwelcomely touched plaintiff's arm when he spoke to her and regularly stood uncomfortably close to plaintiff on purpose." Do you recall any male employee touching plaintiff's arm?
 - A I do not.
- Q And going down to paragraph 45. It says "In or around April 6th, 2017, defendant Diaz issued plaintiff a write-up for tardiness in the month of March 2017." Do you see that?
 - A Yes, I see it.
 - O And is that true?
- A I don't think it was March.
 - O Okay.
- A I think -- I think that's wrong. I think it was way after that.
 - Q Okay. Was it around April 6th, 2017?

A Frankly, I remember that there were two separate write-ups. I don't know the exact dates, but I know there were two separate write-ups, and it was well after the second write-up that she informed me. So these dates are not correct.

Q In paragraph --

A In all honestly, I wouldn't have been there April 6th anyway because that's my mother's birthday and I usually go to Miami, so I wouldn't have been here.

Q Okay. So going to the next paragraph, 46. It says, "Plaintiff immediately informed Diaz that she recently learned she was pregnant with a tentative due date in 2017." See that there?

- A Yes, I see it.
- O Is that true?
 - A That is not true.
 - Q And why not?

A Because she informed me she was pregnant well after this date, and I never knew what the due date was. I don't ask those questions. I would not know that.

Q Okay. But she did not share that with you?

A She did not.

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- O Is that correct?
- A Exactly, she did not share that with me.
- Q "Plaintiff further explained the reason for her tardiness was due to terrible morning sickness." Do you see that there.
 - A I do see that, yes.
 - Q Is that true?
 - A I don't -- I never had that conversation.
- Q Okay. Then it says "Defendant Diaz informed plaintiff that he still had to write her up for tardiness and human resources would make a decision as to considering that write-up." Do you see that?
 - A Yes.
 - Q Is that true?
 - A That is not true.
 - Q And what part of it is not true?
- A I would not write-up anyone who was pregnant for tardiness. I mean, I'm not an animal.

I'm sorry. This is not true. This is not correct.

- Q Okay. Did you tell Kristina that human resources would have to make a decision considering the write-up?
 - A Not -- I never did, no.
 - Q Okay. And paragraph 49 it says, "On or

| | | | ,, |
|----|--|----|---|
| 1 | about May 15, 2017 plaintiff informed defendant | 1 | MR. GERBER: Just one question. |
| 2 | Bloomingdale's of her nausea and fatigue related to | 2 | - |
| 3 | her pregnancy." Do you see that there? | 3 | BY MR. GERBER: |
| 4 | A I see that, yes. | 4 | Q Mr. Diaz, you talked about a two-step |
| 5 | Q And do you recall Kristina telling you | 5 | process in terms of Ms. Mikhaylova's lateness. Did |
| 6 | that? | 6 | you prepare or work with somebody else to prepare a |
| 7 | A I do not. | 7 | counseling summary and thereafter an attendance and |
| 8 | Q Were you aware of Kristina's nausea or | 8 | performance reminder you talked about two of them, |
| 9 | fatigue? | 9 | correct? |
| 10 | A I was not. | 10 | A Yes. |
| 11 | Q And it says | 11 | Q And one of those documents the earlier |
| 12 | A You're hitting all the dates. May 15th is | 12 | |
| 13 | | 13 | · · · · · · · · · · · · · · · · · · · |
| | So you're hitting all the days that I'm not even | 14 | |
| | here. | 15 | pregnancy was subsequent to the second of those |
| 16 | | 16 | 1 |
| 17 | Q So it says on or about, so it's not the exact date but | 17 | counseling or write-ups for lateness, correct? |
| 18 | | 18 | A It was directly after. |
| 19 | A I don't go to Miami for one day. I go for | 19 | Q Thank you nothing further. |
| 20 | a number of days, I'm just saying. | 20 | (Whereupon, the deposition |
| 21 | Q Right. And I state that just so you | 21 | concluded at 1:11 p.m.) |
| 22 | understand the question, that it's on or about, not | 22 | |
| 23 | just the exact date. So then it states in the same | 23 | |
| 24 | paragraph on 45, Trainer informed defendants that | 24 | |
| 25 | on occasion she has to arrive at work late and leave | 25 | |
| | work early because of the extreme nausea and fatigue | | |
| 1 | she was experiencing from her pregnancy." Do you | | |
| 2 | see there? | | |
| 3 | A I do see that. Who are defendants? | | |
| 4 | Q So that would be Bloomingdale's and | | |
| 5 | including yourself. | | |
| 6 | A That may be Bloomingdale's, not me. | | |
| 7 | Q Did she tell you that she had to arrive | | |
| 8 | work late or leave work early due to nausea or | | |
| 9 | fatigue? | | |
| 10 | A She did not. | | |
| 11 | Q Okay. And you previously stated that you | | |
| 12 | didn't know about Kristina's FLMA intermittent leave | | |
| 13 | request, correct? | | |
| 14 | A I did not know about the request, no. | | |
| 15 | Q Did you ever receive any doctor's note | | |
| 16 | from Kristina regarding her pregnancy: | | |
| 17 | A Not that I remember or I'm aware of. | | |
| 18 | Q Did you ever see any doctor's note in | | |
| 19 | general from Kristina? | | |
| 20 | A Not that I remember, no. | | |
| 21 | Q Do you recall discussing a doctor's note | | |
| 22 | regarding Kristina? | | |
| 23 | A No, I did not. | | |
| 24 | MS. MENDOZA: Okay. And that's all the | | |
| 25 | questions that I have. | | |

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| 1 | CERTIFICATE | |
|----|--|--|
| 2 | STATE OF NEW YORK) | |
| 3 | COUNTY OF KINGS | |
| 4 | | |
| 5 | I, JOANNA MARTINEZ, a Notary Public within and | |
| 6 | for the State of New York, do hereby certify: | |
| 7 | THAT DENIS DIAZ, the witness whose deposition | |
| 8 | is hereinbefore set forth, was duly sworn by me and | |
| 9 | that such deposition is a true record of the | |
| 10 | testimony given by such witness. | |
| 11 | I further certify that I am not related to any | |
| 12 | of the parties to this action by blood or marriage; | |
| 13 | and that I am in no way interested in the outcome of | |
| 14 | this matter. | |
| 15 | IN WITNESS WHEREOF, I have hereunto set my | |
| 16 | hand this 10th of December 2022. | |
| 17 | | |
| 18 | JOANNA MARTINEZ | |
| 19 | | |
| 20 | | |
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| 23 | | |
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| disclosed (1) | employment (20) | falling (1) | friend (2) |
| discount (20) | ends (1) | family (2) | friendly (2) |
| discounted (1) | ensure (3) | far (6) | front (3) |
| discounts (2) | ensuring (2) | fatigue (4) | fully (1) |
| discrepancy (1) | entail (2) | favor (1) | function (1) |
| discretion (1) | entailed (1) | February (2) | functions (1) |
| discrimination (3) | enter (1) | feel (1) | funny (1) |
| discuss (9) | entire (1) | feeling (4) | FURTHER (6) |
| discussed (11) | entity (1) | feels (1) | |
| discussing (1) | \mathbf{EOC} (1) | fell (1) | <g></g> |
| Discussion (8) | Equal (1) | female (1) | gains (1) |
| discussions (3) | Esesdris (1) | Fifth (<i>3</i>) | geared (1) |
| dissolved (1) | especially (2) | file (3) | general (6) |
| | | | |

| GERBER (93) | hereto (1) | inside (1) | late (11) |
|----------------------|-------------------|---|----------------|
| get-go (1) | hereunto (1) | instance (1) | lateness (5) |
| getting (1) | Hey (4) | instruction (1) | latenesses (6) |
| GILMAN (1) | Hi (2) | intended (2) | LAW (8) |
| Giorgio (1) | high (1) | interested (1) | lawsuit (2) |
| give (12) | high-end (1) | intermittent (4) | layed (2) |
| given (9) | higher (1) | interrupt (1) | lead (1) |
| go (49) | hired (1) | interruption (1) | lean (3) |
| goes (1) | hires (2) | interview (1) | leaning (3) |
| going (24) | hitting (2) | interviewing (1) | learn (2) |
| Good (4) | Hold (2) | introduce (3) | learned (1) |
| Goodman (3) | home (2) | investigated (1) | lease (1) |
| goodness (1) | honest (1) | investigation (2) | leased (4) |
| $\mathbf{gosh} (1)$ | honestly (8) | inviting (1) | leave (18) |
| great (1) | hopes (1) | involve (1) | leaves (2) |
| ground (2) | hourly (2) | involved (2) | led (5) |
| grounds (1) | hours (4) | involvement (1) | left (4) |
| GROUP (1) | HR (41) | Island (1) | letter (2) |
| guard (8) | HR-related (1) | issue (4) | level (2) |
| Gucci (5) | human (30) | issued (1) | licensee (2) |
| guess (9) | hunter (1) | issues (8) | limit (13) |
| guilty (1) | husband (1) | issues (0) | limitation (1) |
| gurantee (1) | | <j></j> | limitation (1) |
| gurantee (1) | <i></i> | JOANNA (5) | limited (1) |
| <h></h> | iconic (2) | job (4) | limits (11) |
| half (1) | icons (2) | judge (1) | listen (1) |
| Hampshire (3) | ID (1) | July (1) | little (7) |
| hand (3) | idea (1) | June (3) | live (2) |
| handbag (16) | identified (1) | jury (1) | lived (2) |
| handbags (9) | Idris (1) | July (1) | lives (1) |
| handbook (2) | immediately (1) | < K > | living (I) |
| handles (1) | impair (2) | keep (12) | LLC (3) |
| handling (3) | impan (2) | keeping (2) | LLP (1) |
| handouts (3) | inappropriate (1) | Kemi (3) | LOCAL (2) |
| happen (1) | incentive (1) | $\begin{array}{c c} \mathbf{kem} & (3) \\ \mathbf{kept} & (3) \end{array}$ | location (1) |
| happened (7) | include (2) | $\begin{array}{c c} \mathbf{kept} & (5) \\ \mathbf{kind} & (5) \end{array}$ | location (1) |
| happening (1) | included (1) | KINGS (1) | Long (6) |
| happy (2) | including (3) | knew (3) | longer (6) |
| harassment (4) | increase (1) | know (131) | look (15) |
| harrassing (2) | indicate (1) | knowledge (3) | looked (1) |
| HBGs (1) | indicating (1) | known (1) | looking (5) |
| head (2) | individually (4) | KRISTINA (75) | looking (3) |
| health (1) | inform (2) | Kristina's (20) | loss (27) |
| hear (8) | informal (1) | | lost (4) |
| heard (7) | information (3) | <l></l> | lot (5) |
| held (8) | informed (10) | la (3) | loudly (1) |
| hello (1) | initial (1) | lack (1) | loved (1) |
| help (4) | in-person (2) | landed (1) | loved (1) |
| hereinbefore (1) | in-person (2) | large (2) | low (1) |
| neremberore (1) | mput (2) | iaige (2) | 10W (1) |

| lower (1) | Miami (3) | NYC (1) | Penn (1) |
|--------------------|------------------------|--------------------|------------------------------|
| Loyallist (2) | micromanage (1) | 1,10 (1) | people (3) |
| luxury (1) | middle (5) | <0> | percent (2) |
| | MIKHAYLOVA (13) | oath (1) | percentage (1) |
| < M > | Mikhaylova0016 (1) | Object (51) | perfectly (1) |
| MACY'S (10) | Mikhaylova00197 (1) | objected (2) | performance (13) |
| mailings (1) | Mikhaylova's (2) | Objection (9) | performing (2) |
| main (6) | million (3) | objection (1) | period (1) |
| majority (1) | Minneapolis (1) | Obviously (18) | period (1) permission (3) |
| making (8) | minor (1) | occasion (1) | person (7) |
| male (7) | minute (2) | occur (I) | personal (1) |
| manage (3) | minutes (2) | occurred (2) | person's (1) |
| G , , | mistaken (6) | ` ' | phone (2) |
| managed (2) | * / | o'clock (2) | - ` ' |
| management (3) | misunderstand (1) | October (3) | phonetic (1) |
| manager (34) | $\mathbf{moment} (3)$ | Oddly (1) | physical (1) |
| managers (13) | money (1) | offer (2) | Pino (1) |
| managing (1) | monitary (1) | offhand (4) | place (3) |
| manner (1) | month (16) | Oh (7) | Plaintiff (12) |
| manual (2) | monthly (2) | Okay (272) | plaintiff's (8) |
| March (4) | months (4) | ones (5) | plan (2) |
| mark (1) | morning (10) | open (2) | Plaza (1) |
| marked (5) | mother's (1) | opened (1) | please (12) |
| marriage (1) | move (3) | opportunity (4) | pled (1) |
| married (2) | $\mathbf{moved} (1)$ | Order (1) | PLLC (1) |
| MARTINEZ (3) | moving (2) | Orea (1) | point (14) |
| matches (2) | multiple (1) | original (1) | points (1) |
| Matt (5) | | Originally (2) | policies (5) |
| matter (1) | < N > | Oscar (2) | policy (35) |
| \mathbf{Max} (1) | name (12) | outcome (5) | portion (1) |
| maximum (2) | named (2) | oversee (3) | pose (1) |
| MCCS (1) | names (1) | overseeing (1) | posed (1) |
| mean (25) | narrow (1) | oversight (3) | position (16) |
| Meaning (1) | narrowed (1) | | possible (2) |
| means (2) | nausea (4) | < P > | potentially (1) |
| medical (1) | nauseous (1) | p.m (1) | Practice (2) |
| medication (2) | necessarily (4) | page (16) | pregnancy (14) |
| meet (7) | need (8) | paragraph (7) | pregnant (13) |
| meeting (11) | needed (8) | paralegal (1) | prepare (8) |
| meetings (5) | needs (5) | part (7) | prepared (2) |
| MELISSA (2) | never (28) | particular (2) | prescription (2) |
| memory (1) | NEW (31) | parties (2) | PRESENT (3) |
| MENDOZA (54) | news (1) | partner (4) | pretty (9) |
| mental (1) | nice (1) | partnering (1) | prevent (1) |
| mentioned (6) | NJ (1) | party (1) | prevention (28) |
| merchandise (7) | Notary (4) | Passaic (1) | prevents (1) |
| message (1) | note (3) | pay (3) | previous (1) |
| messages (4) | notify (2) | paying (2) | previously (3) |
| Messner (1) | number (17) | payroll (1) | print (2) |
| met (1) | numbers (7) | pending (1) | printed (1) |
| | | | |

| printout (2) | raises (4) | reselling (8) | sealing (1) |
|----------------------|--------------------|----------------------|---------------------------|
| printouts (1) | read (5) | reserved (1) | search (1) |
| prior (1) | Ready-to-Wear (3) | resided (1) | seasoned (1) |
| private (1) | really (1) | resources (29) | second (8) |
| privy (4) | reason (6) | respective (1) | security (12) |
| probably (5) | recall (87) | respond (2) | see (40) |
| procedural (4) | receive (11) | responding (1) | seeing (4) |
| proceed (1) | received (7) | response (6) | seen (11) |
| proceeded (1) | recollection (1) | responsibilities (2) | sell (2) |
| process (2) | recommend (2) | responsible (3) | sells (2) |
| producer (1) | record (15) | rest (1) | send (7) |
| producers (4) | refer (2) | RETAIL (3) | sending (1) |
| product (5) | referred (2) | retaliation (3) | sends (5) |
| productivity (5) | referring (3) | return (1) | Senior (2) |
| products (1) | refers (2) | review (9) | sense (3) |
| professional (1) | refresh (2) | reviewed (1) | sent (5) |
| program (7) | regard (1) | reviews (5) | separate (5) |
| promoted (3) | regarding (31) | revised (1) | separated (1) |
| promotional (1) | regards (3) | RICHARD (7) | series (1) |
| promotions (2) | register (3) | ridiculous (1) | service (2) |
| prompted (1) | regular (2) | right (45) | serving (1) |
| protection (1) | regularly (1) | rights (1) | sessions (3) |
| protocols (1) | reiterate (1) | ring (10) | set (2) |
| provide (1) | related (3) | road (1) | setting (1) |
| provided (2) | relative (1) | rolled (1) | sexual (5) |
| Public (4) | remains (1) | room (2) | sexually (2) |
| pull (1) | remember (44) | Rules (2) | sgerber@bglaw.com |
| pulled (1) | Reminder (2) | running (2) | (1) |
| purchase (19) | remove (1) | RWDSU/UFCW (1) | share (2) |
| purchased (1) | removed (2) | | she'd (1) |
| purchases (14) | Renta (3) | < S > | shift (<i>3</i>) |
| purchasing (I) | repeat (2) | salary (2) | ship (4) |
| purpose (1) | repeating (1) | sale (14) | shipping (2) |
| purposes (2) | rephrase (7) | sales (47) | shoes (3) |
| pursuant (1) | replace (1) | sale's (1) | shop (1) |
| pursue (1) | replaced (2) | salesman (1) | Shore (1) |
| put (3) | replacement (2) | salesperson (3) | show (2) |
| | report (12) | Sandy (1) | showed (1) |
| < Q > | reported (3) | Sanela (3) | sickness (3) |
| qualifications (1) | reporter (2) | sat (1) | side (1) |
| quarterly (1) | reporting (2) | saw (2) | sideways (1) |
| question (71) | reports (1) | saying (25) | sign (2) |
| questioned (2) | represent (2) | says (35) | signed (2) |
| questions (6) | reprimanded (1) | schedule (2) | single (1) |
| quite (2) | reprimands (1) | schedules (1) | sir (2) |
| | request (12) | scope (1) | sister's (1) |
| < R > | requesting (1) | screen (2) | sit (3) |
| raise (3) | requests (5) | scroll (1) | situation (1) |
| raised (2) | required (1) | se (1) | six (3) |
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| SKUs (1) | structure (1) | terms (1) | < U > |
|---|---|--|-------------------------|
| $\mathbf{slip} (I)$ | stuff (1) | terrible (1) | U.S (1) |
| sliver (1) | submit (2) | testified (4) | umbrella (1) |
| SMITH (1) | submitted (1) | testify (1) | uncomfortably (1) |
| smoothly (1) | subsequent (1) | Testimony (4) | underneath (1) |
| soft (1) | successful (1) | text (5) | understand (12) |
| software (5) | suffer (1) | thank (7) | UNION (1) |
| \mathbf{sold} (1) | suggest (2) | thing (5) | UNITED (4) |
| somebody (1) | suggesting (1) | things (11) | unwelcomely (1) |
| sorry (36) | $\begin{array}{ c c c c c c c c c c c c c c c c c c c$ | think (55) | update (1) |
| SOUTHERN (1) | Suite (2) | three (6) | upper (2) |
| speak (11) | summary (1) | tier (1) | upstairs (3) |
| speaking (3) | Sunday (1) | time (28) | usage (1) |
| special (3) | supervise (1) | times (16) | use (11) |
| specific (6) | supervised (6) | title (2) | Usually (3) |
| specifically (2) | supervising (1) | today (5) | |
| specifics (3) | supervisor (6) | today's (6) | < V > |
| spoke (12) | supervisors (8) | told (20) | vacation (1) |
| spoken (2) | supposed (2) | top (14) | value (1) |
| spreadsheet (1) | sure (20) | total (1) | Vellecca (3) |
| \mathbf{staff} (1) | surmises (1) | touched (1) | verbal (2) |
| stamp (2) | Susan (1) | touching (1) | verify (1) |
| stamped (1) | suspended (7) | tower (1) | versed (1) |
| stand (3) | suspension (9) | track (12) | versus (5) |
| standard (3) | swore (1) | tracked (2) | vibrant (1) |
| standards (1) | sworn (3) | tracking (1) | Video (5) |
| standing (2) | system (3) | traditionally (2) | violation (1) |
| start (5) | | traffic (1) | vomit (1) |
| started (6) | <t></t> | trail (1) | |
| starting (2) | take (15) | trained (3) | < W > |
| State (7) | taken (3) | training (28) | wait (1) |
| stated (3) | takes (2) | trainings (5) | waived (1) |
| STATES (10) | talk (3) | transaction (2) | walks (1) |
| stating (2) | talked (3) | transpired (1) | want (12) |
| station (1) | talking (6) | TRIAL (2) | wanted (10) |
| status (3) | tardiness (6) | true (14) | wants (2) |
| STENOGRAPHER | Taryn (2) | Trump (1) | warning (2) |
| (1) | $ \begin{array}{ccc} \text{tax} & (5) \\ \text{tanding} & (1) \end{array} $ | trunk (1) | watch (1) |
| Steve (4) | teaching (1) | truth (1) | water (1) |
| STEVEN (1) | team (3) | truthfully (1) | $\mathbf{way} (3)$ |
| STIPULATED (3) stood (1) | Tech (4) Technical (1) | $\operatorname{try} (1)$ | week (1) weekly (1) |
| stop (2) | telephonic (1) | trying (2) turn (3) | welcome (1) |
| STORE (27) | telephonic (1) | two (15) | well (28) |
| stores (1) | telling (5) | $\begin{array}{ c c c c c c c c c c c c c c c c c c c$ | went (12) |
| STOREWORKERS | tening (3) | Tyndall (1) | we're (3) |
| (2) | term (1) | typical (2) | WHEREOF (1) |
| Street (3) | terminated (10) | typical (2) typically (5) | whichever (1) |
| strong (1) | termination (3) | J. premij (5) | WHOLESALE (1) |
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| withdrawn (42) | 1 | 1 | |
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| withdrawn (42) | | | |
| WITNESS (25) | | | |
| wives (1) | | | |
| woman (1) | | | |
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| won (1) | | | |
| wonderful (1) | | | |
| words (1) | | | |
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| work (24) | | | |
| worked (10) | | | |
| working (8) | | | |
| Wright (1) | | | |
| | | | |
| write (4) | | | |
| write-up (20) | | | |
| write-ups (9) | | | |
| writing (5) | | | |
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| written (8) | | | |
| written-up (1) | | | |
| wrong (1) | | | |
| wrongdoing (2) | | | |
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| wrote (1) | | | |
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| < Y > | | | |
| Yeah (15) | | | |
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| year (15) | | | |
| years (14) | | | |
| YORK (19) | | | |
| Yorker (1) | | | |
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| Younis (8) | | | |
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| Zaid (2) | | | |
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| Zain (1) | | | |
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